

DT 13-282



September 27, 2013
Via Overnight Delivery

Telecommunications Division
New Hampshire Public Utilities Commission
21 South Fruit Street
Suite 10
Concord, NH 03301-2429

NHPUC 10CT13PX2:04

**RE: tw telecom data services llc
CLEC Application for Registration**

Dear Sir or Madam:

Enclosed for filing please find the original and two (2) copies of the CLEC Application for Registration and all supporting documents submitted on behalf of **tw telecom data services llc**. The Company respectfully requests an effective date for this filing of October 31, 2013. Per our telephone conversation with Staff and due to the situation of the New Hampshire Code Administration Rules being revised which will take effect after the first of 2014, the Company is asking for a waiver to furnish a Surety Bond pursuant to N.H. Code Admin. Rules Puc 431.04 as this will no longer be a requirement in the revised rules.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3002 or via email to cwrightman@tminc.com. Thank you for your assistance in this matter.

Sincerely,

Connie Wightman
Consultant

cc: Tammy Chatfield - tw telecom
file: tw telecom - New Hampshire - Local
tms: NHI1300

Enclosures

CW/bc

tw telecom data services llc
CLEC Application for Registration
NHPUC Form CLEC-10



CLEC APPLICATION FOR REGISTRATION

1. General Information

Federal Identification Number 72-1552110

Date of Application 9/27/13

Legal Name tw telecom data services llc

Trade Name (d/b/a)
 in New Hampshire _____

Contact Person Tammy Chatfield, Regulatory Affairs Senior Manager

Complete Mailing Address 10475 Park Meadows Drive
Littleton, CO 80124

Phone Number 303-566-1390

Fax Number 720-225-5877

E-mail Address tammy.chatfield@twtelecom.com

2. History of Applicant

- a. Has the applicant, or have any of the general partners, corporate officers, director of the company, limited liability company managers or officers been convicted of any felony not annulled by a court? No
 - b. In the past ten years, has the applicant, or have any of the general partners, corporate officers, director of the company, limited liability company managers or officers had any civil, criminal or regulatory sanctions or penalties imposed pursuant to any state or federal consumer protection law or regulation? No
 - c. In the past ten years, has the applicant, or have any of the general partners, corporate officers, director of the company, limited liability company managers or officers settled any civil, criminal or regulatory investigation or complaint involving any state or federal consumer protection law or regulation? No
 - d. Is the applicant, or are any of the general partners, corporate officers, director of the company, limited liability company managers or officers currently the subject of any pending civil, criminal or regulatory investigation or complaint involving any state or federal consumer protection law or regulation? No
 - e. Has the applicant, or have any of the general partners, corporate officers, director of the company, limited liability company managers or officers been denied certification in any other state. No
- If so, please list each state. No

f. If the answer to any of the questions in a through e above is yes, please attach an explanation.

If you have any questions, please call the New Hampshire Public Utilities Commission at 603-271-2431. Please mail any documents to the above address.



2. Service

List the three primary telecommunications services the company will provide:

- a. Facilities-Based and Resold Data and Internet Services
- b. Facilities-Based and Resold Local Exchange Services
- c. Resold and Facilities-Based Interexchange Services

Identify the applicant's proposed service area:

Statewide

3. Required Attachments

- a. A copy of the New Hampshire Secretary of State Certificate of Authority
- b. Proof of Surety Bond, if applicable
- c. Form CLEC-1, Contact Information
- d. A copy of the CLEC's complete rate schedule
- e. A copy of Form CLEC -11, Adoption of Uniform Tariff, if applicable

4. Attestation of Compliance

I attest that the applicant will comply with all applicable New Hampshire laws and all Commission policies, rules and orders (initials) (initial)[Puc 430.02]

I attest that the applicant has the necessary managerial qualifications, technical competence and financial resources to operate the CLEC for which the applicant seeks registration. (initials) (initial)

I attest that the applicant agrees to use with the Verizon New Hampshire rates for intraLATA switched access, as filed in Tariff 85, including future changes, or charge a lower rate. In the event the applicant believes a higher rate is justified, the applicant will file a separate petition with evidence supporting the higher rate. (initials) (initial)

5. Signature

I Connie Wightman, (name) declare under penalty of perjury that I am authorized to make this verification for and on behalf of the applicant; that I have read the information provided by the applicant in the foregoing document and any and all attachments, and am informed and believe the same are true, and on that ground, affirm that the matters stated herein are true.

C.W. Signed Consultant Title

Subscribed and sworn before me this 27 (day) of September (month) in the year 2013

County of Orange

State of Florida

Irish Mennens
 Notary Public/Justice of the Peace
 My Commission expires 5/29/2015



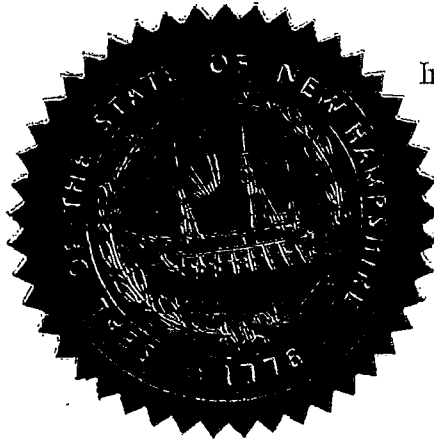
tw telecom data services llc

New Hampshire Secretary of State Certificate

State of New Hampshire
Department of State

CERTIFICATE

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that TW Telecom Data Services LLC, a(n) Delaware corporation, is authorized to transact business in New Hampshire and qualified on March 6, 2013. I further certify that all fees required by the Secretary of State's office have been received.



In TESTIMONY WHEREOF, I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 4th day of April, A.D. 2013

A handwritten signature in cursive script, appearing to read "William M. Gardner".

William M. Gardner
Secretary of State

State of New Hampshire

Filed
Date Filed: 03/06/2013
Business ID: 688060
William M. Gardner
Secretary of State

Filing fee: \$ 50.00
Fee for Form SRA: \$ 50.00
Total fees: \$100.00
Use black print or type.

Form FLLC-1
RSA 304-C:175

APPLICATION FOR REGISTRATION AS A FOREIGN LIMITED LIABILITY COMPANY

PURSUANT TO THE PROVISIONS of the New Hampshire Limited Liability Company laws, the undersigned hereby applies for registration to transact business in New Hampshire and for that purpose submits the following statement:

FIRST: The name of the limited liability company is tw telecom data services llc

SECOND: The name which it proposes to register and do business in New Hampshire is tw telecom data services llc

THIRD: It is formed under the laws of Delaware

FOURTH: The date of its formation is May 5, 2002

FIFTH: The nature of the business or purposes to be conducted or promoted in New Hampshire is telecommunications

SIXTH: The name of its registered agent in New Hampshire is CT Corporation System

and the **street address**, town/city (including zip code and post office box, if any) of its registered office is (agent's business address in New Hampshire) 9 Capitol Street, Concord, NH 03301

SEVENTH: The sale or offer for sale of any ownership interests in this business will comply with the requirements of the New Hampshire Uniform Securities Act (RSA 421-B).

State of New Hampshire
Form FLLC 1 - Application for Foreign Registration FLLC 3 Page(s)



T1306625026

APPLICATION FOR REGISTRATION AS A
FOREIGN LIMITED LIABILITY COMPANY

Form FLLC-1
(Cont.)

tw telecom holdings inc., sole member

*Signature:

Tina Davis

Print or type name:

Tina Davis

Title:

SVP and Deputy General Counsel

Date signed:

March 5, 2013

Complete address of person signing:

10475 Park Meadows Drive

Littleton, CO 80124

To receive your ANNUAL REPORT REMINDER NOTICE by email, please enter your email address here:
linda.boyle@twtelecom.com

* Shall be executed on behalf of the foreign limited liability company by a person with authority to do so under the laws of the state or other jurisdiction of its formation, or, if the foreign limited liability company is in the hands of a receiver, executor, or other court appointed fiduciary, trustee, or other fiduciary, it must be signed by that fiduciary.

DISCLAIMER: All documents filed with the Corporation Division become public records and will be available for public inspection in either tangible or electronic form.

Mail fees, DATED AND SIGNED ORIGINAL AND FORM SRA to: Corporation Division, Department of State, 107 North Main Street, Concord NH 03301-4989. Physical location: 25 Capitol Street, 3rd Floor, Concord, NH 03301.

**Form SRA – Addendum to Business Organization and Registration Forms
Statement of Compliance with New Hampshire Securities Laws**

Part I – Business Identification and Contact Information

Business Name: tw telecom data services llc

Business Address (include city, state, zip): 10475 Park Meadows Drive, Littleton, CO 80124

Telephone Number: (303) 566-1000 E-mail: linda.boyle@twtelecom.com

Contact Person: Linda Boyle

Contact Person Address (if different): _____

Part II – Check ONE of the following items in Part II. If more than one item is checked, the form will be rejected. [PLEASE NOTE: Most small businesses registering in New Hampshire qualify for the exemption in Part II, Item 1 below. However, you must insure that your business meets all of the requirements spelled out in A), B), and C):

1. Ownership interests in this business are exempt from the registration requirements of the state of New Hampshire because the business meets ALL of the following three requirements:
 - A) This business has **10 or fewer owners**; and
 - B) Advertising **relating to the sale of ownership interests** has not been circulated; and
 - C) Sales of ownership interests – if any – will be **completed within 60 days** of the formation of this business.
2. _____ This business will offer securities in New Hampshire under another exemption from registration or will notice file for federal covered securities. Enter the citation for the exemption or notice filing claimed - _____
3. _____ This business has registered or will register its securities for sale in New Hampshire. Enter the date the registration statement was or will be filed with the Bureau of Securities Regulation - _____
4. _____ This business was formed in a state other than New Hampshire and will not offer or sell securities in New Hampshire.

Part III – Check ONE of the following items in Part III:

1. This business **is not being** formed in New Hampshire.
2. _____ This business **is** being formed in New Hampshire and the registration document states that any sale or offer for sale of ownership interests in the business will comply with the requirements of the New Hampshire Uniform Securities Act.

Part IV – Certification of Accuracy

(NOTE: The information in Part IV must be certified by: 1) all of the incorporators of a corporation to be formed; or 2) an executive officer of an existing corporation; or 3) all of the general partners or intended general partners of a limited partnership; or 4) one or more authorized members or managers of a limited liability company; or 5) one or more authorized partners of a registered limited liability partnership or foreign registered limited liability partnership.)

I (We) certify that the information provided in this form is true and complete. (Original signatures only)

Name (print): tw telecom holdings inc., sole member

Signature: Tina Davis

by: Tina Davis, SVP and Deputy General Counsel

Date signed: March 5, 2013

Name (print): _____

Signature: _____

Date signed: _____

Name (print): _____

Signature: _____

Date signed: _____

tw telecom data services llc

Contact Information

NHPUC Form CLEC-1



CONTACT INFORMATION

A telecommunications carrier must complete this form: 1) When requesting authorization to provide telecommunications service in New Hampshire by the Public Utilities Commission, 2) Annually, on or before March 31 of each year, or 3) When there have been changes to the information previously reported.

Check here if you would prefer electronic notices rather than notice by US Mail Date 9/27/13

1. Beneficial Ownership

Federal Identification Number 72-1552110
 CLEC Authorization Number _____
 Legal Name tw telecom data services llc
 Trade Name d/b/a _____
 in New Hampshire _____
 Complete Mailing Address 10475 Park Meadows Drive
Littleton, CO 80124
 Phone Number 303-566-1000
 Fax Number 303-566-1010
 E-mail Address _____
 Website www.twtelecom.com

2. Person Responsible for Preparing CLEC Annual Report

Name Connie Wightman
 Title Consultant
 Complete Mailing Address 2600 Maitland Center Parkway, Suite 300
Maitland, FL 32751
 Phone Number 407-740-8575
 Fax Number 407-740-0613
 E-mail Address cwightman@tminc.com



NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION
21 S. FRUIT ST., STE 10 CONCORD, NH 03301-2429
603-271-2431
www.puc.nh.gov

NHPUC Form CLEC-1
Contact Information
Page 2 of 4
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Rev. 12/06/04

3 Person Responsible for Paying Assessment Bills

Name Connie Wightman
Title Consultant
Complete Mailing Address 2600 Maitland Center Parkway, Suite 300
Maitland, FL 32751
Phone Number 407-740-8575
Fax Number 407-740-0613
E-mail Address cwightman@tminc.com

4 Person Responsible for

Name Tammy Chatfield
Title Regulatory Affairs Senior Manager
Complete Mailing Address 10475 Park Meadows Drive
Littleton, CO 80124
Phone Number 303-566-1390
Fax Number 720-225-5877
E-mail Address tammy.chatfield@twtelecom.com

5 Person for Complaints - Customer Affairs Department Should Call Regarding Customer Complaints

Name Tammy Chatfield
Title Regulatory Affairs Senior Manager
Complete Mailing Address 10475 Park Meadows Drive
Littleton, CO 80124
Phone Number 303-566-1390
Fax Number 720-225-5877
E-mail Address RegulatoryComplaints@twtelecom.com



NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION
21 S. FRUIT ST., STE 10 CONCORD, NH 03301-2429
603-271-2431
www.puc.nh.gov

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6 Director of Customer Service

Name Mary Malsch
Title Senior Director Customer Operations
Complete Mailing Address 10350 Park Meadows Drive
Littleton, CO 80124
Phone Number 303-566-5943
Fax Number 720-225-5628
E-mail Address mary.malsch@twtelecom.com

7 Director of Regulatory Services

Name Marc Willency
Title Senior Vice President Customer Operations
Complete Mailing Address 5700 S Quebec Street
Greenwood Village, CO 80111
Phone Number 303-566-1328
Fax Number 720-225-5627
E-mail Address marc.willency@twtelecom.com

8 Toll Free Customer Service

Toll free 800 Number 1-800-829-0420
Fax Number 303-803-9638
E-mail Address customercare@twtelecom.com
Hours of Operation 24 Hrs a Day/7 Days a Wk

9 Toll Free Repair Service

Toll free 800 Number 1-800-829-0420
Fax Number 303-803-9638
E-mail Address customercare@twtelecom.com
Hours of Operation 24 Hrs a Day/7 Days a Wk



NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION
 21 S. FRUIT ST., STE 10 CONCORD, NH 03301-2429
 603-271-2431
 www.puc.nh.gov

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10. Names and Titles of Principal Officers

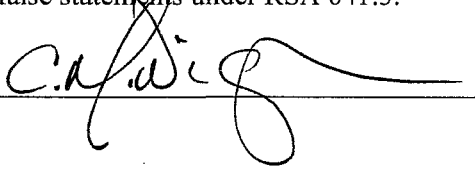
Name	Title
See Exhibit A	See Exhibit A

11. Contact Escalation List

Please attach a contact escalation list, including, name, phone number and e-mail address for first level contacts, directors and company officers responsible for the following: network, interconnection; and provisioning.

12. Certification

I certify that the information on this form is true and correct to the best of my knowledge and belief subject to the penalty for making unsworn false statements under RSA 641:3.

Authorized Representative
 Signature  Title Consultant

Printed Name Connie Wightman Date 9/27/13

If you have any questions, please call the New Hampshire Public Utilities Commission at 603-271-2431.
 Please mail any documents to the above address.

EXHIBIT A

CORPORATE OFFICERS AND DIRECTORS

tw telecom data services llc

The following individuals are officers and directors of **tw telecom holdings inc.** and **tw telecom inc.** (immediate and ultimate Parent Companies of **tw telecom data services llc**) and may be contacted at the Company's headquarters located at 10475 Park Meadows Dr, Littleton, CO 80124:

tw telecom holdings inc.

Officers:		Directors:
Larissa L. Herda	President and CEO	Tina A. Davis
John T. Blount	Chief Operating Officer	Mark A. Peters
Mark A. Peters	Executive Vice President and Chief Financial Officer	
Tina A. Davis	Senior Vice President and General Counsel, Secretary	
Robert W. Gaskins	Senior Vice President, Corporate Development and Strategy	
Jill R. Stuart	Senior Vice President, Finance and Accounting	
Steven R. Hardardt	Senior Vice President, Human Resources and Business Administration	
Regina A. Vegliante	Vice President, Finance and Treasurer	

tw telecom inc.

Officers:		Directors:
Larissa L. Herda	President, CEO and Chairman of the Board	Larissa L. Herda
John T. Blount	Chief Operating Officer	Gregory J. Attorri
Mark A. Peters	Executive Vice President and Chief Financial Officer	Spencer B. Hays
Tina A. Davis	Senior Vice President and General Counsel, Secretary	Kevin W. Mooney
Robert W. Gaskins	Senior Vice President, Corporate Development and Strategy	Kirby G. Pickle
Jill R. Stuart	Senior Vice President, Finance and Accounting and Chief Accounting Officer	Roscoe C. Young, II
Steven R. Hardardt	Senior Vice President, Human Resources and Business Administration	
Regina A. Vegliante	Vice President, Finance and Treasurer	

tw telecom data services llc

Adoption of a Model Tariff

NHPUC Form CLEC-11



ADOPTION OF A MODEL TARIFF

1. General Information

Federal Identification Number 72-1552110

CLEC Authorization Number _____ OR Date of Application September 27, 2013

Legal Name tw telecom data services llc

Trade Name (d/b/a) _____
 in New Hampshire _____

Regulatory Contact Tammy Chatfield, Regulatory Affairs Senior Manager

Complete Mailing Address 10475 Park Meadows Drive
Littleton, CO 80124

Phone Number 303-566-1390

Fax Number 720-225-5877

E-mail Address tammy.chatfield@twtelecom.com

2. Declaration of Applicant to Adopt the NHPUC Model Tariff

I attest that the applicant adopts the New Hampshire Model Tariff by reference as prescribed in PUC as of:

Date: September 23, 2013

DO NOT FILE A COPY OF NHPUC MODEL TARIFF

3. Signature

I certify that the information on this form is true and correct to the best of my knowledge and belief subject to the penalty for making unsworn false statements under RSA 641:3.

Authorized Representative Signature  Title Consultant

Printed Name Connie Wightman Date September 27, 2013

If you have any questions, please call the New Hampshire Public Utilities Commission at 603-271-2431.
 Please mail any documents to the above address.

tw telecom data services llc
NHPUC Form CLEC-25
CLEC Rate Schedule Cover Sheet
And
Complete Rate Schedule



**CLEC RATE SCHEDULE
 COVER SHEET**

I. General Information

Federal Identification Number 72-1552110

CLEC Authorization Number _____ OR Date of Application 9/27/13

Legal Name tw telecom data services llc

Trade Name (d/b/a) _____
 in New Hampshire _____

Regulatory Contact Tammy Chatfield, Regulatory Affairs Senior Manager

Complete Mailing Address 10475 Park Meadows Drive
Littleton, CO 80124

Phone Number 303-566-1390

Fax Number 720-225-5877

E-mail Address tammy.chatfield@twtelecom.com

II. Attachments

- Attach rate sheets, and include
- The name of the service as appears on customer bills;
 - The name of the service as appears on company provisioning documents;
 - A brief description of service;
 - The price at which the service is offered; and
 - The date on which the price is effective.

Any rate schedule of more than ten pages shall include a table of contents and numbered pages.

Signatures

I certify that the information on this form is true and correct to the best of my knowledge and belief subject to the penalty for making unsworn false statements under RSA 641:3.

Authorized Representative Signature  Title Consultant

Printed Name Connie Wightman Date 9/27/13

If you have any questions, please call the New Hampshire Public Utilities Commission at 603-271-2431.
 Please mail any documents to the above address.

tw telecom data services llc
Tammy Chatfield, Regulatory Affairs Senior Manager
10475 Park Meadows Drive
Littleton, CO 80124

New Hampshire Rate Schedule No. 2
Original Title Page

Issue Date: September 30, 2013

Effective Date:

TITLE PAGE
LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES
RATE SCHEDULE
OF
tw telecom data services llc

This rate schedule contains the descriptions and rates applicable to the furnishing of Local Exchange telecommunications services provided by **tw telecom data services llc** with principal offices at 10475 Park Meadows Drive, Littleton, CO 80124 for services within the State of New Hampshire.

Issue Date: September 30, 2013

Effective Date:

CHECK SHEET

Pages of this rate schedule, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original rate schedule and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION	
Title	Original	*	34	Original	*	68	Original	*
1	Original	*	35	Original	*	69	Original	*
2	Original	*	36	Original	*	70	Original	*
3	Original	*	37	Original	*	71	Original	*
4	Original	*	38	Original	*	72	Original	*
5	Original	*	39	Original	*	73	Original	*
6	Original	*	40	Original	*	74	Original	*
7	Original	*	41	Original	*	75	Original	*
8	Original	*	42	Original	*	76	Original	*
9	Original	*	43	Original	*	77	Original	*
10	Original	*	44	Original	*	78	Original	*
11	Original	*	45	Original	*	79	Original	*
12	Original	*	46	Original	*	80	Original	*
13	Original	*	47	Original	*	81	Original	*
14	Original	*	48	Original	*	82	Original	*
15	Original	*	49	Original	*	83	Original	*
16	Original	*	50	Original	*	84	Original	*
17	Original	*	51	Original	*	85	Original	*
18	Original	*	52	Original	*	86	Original	*
19	Original	*	53	Original	*	87	Original	*
20	Original	*	54	Original	*	88	Original	*
21	Original	*	55	Original	*	89	Original	*
22	Original	*	56	Original	*	90	Original	*
23	Original	*	57	Original	*	91	Original	*
24	Original	*	58	Original	*	92	Original	*
25	Original	*	59	Original	*	93	Original	*
26	Original	*	60	Original	*	94	Original	*
27	Original	*	61	Original	*	95	Original	*
28	Original	*	62	Original	*	96	Original	*
29	Original	*	63	Original	*	97	Original	*
30	Original	*	64	Original	*	98	Original	*
31	Original	*	65	Original	*			
32	Original	*	66	Original	*			
33	Original	*	67	Original	*			

* - indicates those pages included with this filing

Issue Date: September 30, 2013

Effective Date:

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Issue Date: September 30, 2013

Effective Date:

EXPLANATION OF SYMBOLS

The following symbols shall be used in this rate schedule for the purpose indicated below:

- (C) - Changed regulation
- (D) - Delete or discontinue
- (I) - Change Resulting in an increase to a Customer's bill
- (M) - Moved from another location
- (N) - New
- (R) - Change resulting in a reduction to a Customer's bill
- (T) - Change in text

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES**1.1 Service Offerings - General****1.1.1 Description**

- A. The Company undertakes to provide Non-Residential Customers with the following types of network services:

Converged Voice Service

- B. All services offered in this rate schedule are subject to Nonrecurring and Monthly Recurring Charges. The Company shall present invoices for nonrecurring and recurring charges monthly to the Customer, in advance of the month in which service is provided. When billing is based upon Customer usage, usage charges will be billed monthly for the preceding billing period.
- C. These services provide a Customer with the ability to connect its terminal equipment, inside wiring, or transmission facilities to the Company's switched network for the origination and reception or telephonic communications, and includes optional features designed to facilitate the use or expand the functionality of communications services. Services may be provided by the use of the Company's own facilities, by resale of services provided by other telephone companies, or by a combination of these methods.
- D. Service is intended for end user applications with local usage not to exceed 200,000 minutes per month. Terms and conditions, rates and charges for applications exceeding 200,000 minutes of local usage per month will be determined on an individual case basis. If the Customer's actual usage exceeds 200,000 minutes of local usage per month, the Company may, upon 30 days written notice, re-calculate and adjust the monthly recurring rates to be charged to the Customer. If the Customer does not accept the adjusted rates, it may upon notice to the Company terminate the Service. Termination liability charges may apply as specified elsewhere in this rate schedule.
- E. To the extent facilities are available, services offered under this rate schedule are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this rate schedule reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply. If during a contract period the Company brings a Customer's service onto the Company network, pricing for the original configuration shall continue to apply for the duration of the contract period.

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)**1.2 Converged Voice Service****1.2.1 General**

tw telecom Converged Voice Service is a flexible bandwidth bundled service consisting of local exchange service with selected features, a Long Distance and/or Toll Free usage allowance and the option of adding Internet Access and/or Virtual Private Network (VPN) service as specified in the Company's Private Line rate schedule.

All Converged Voice services include a fully managed integrated access device placed at the Customer premises. Services can be provided via a TDM interface (T1 or DS3) or via an Ethernet interface in a wide range of bandwidth options as shown in the pricing tables below.

The integrated access device provided by the Company is furnished with a separate, mandatory battery back-up. Although the Company owns and maintains the integrated access device as part of its system equipment, the separate battery back-up is purchased by the Customer and becomes its property and responsibility, including maintenance and replacement. The battery back-up is not part of the system equipment as that term is defined and used in this rate schedule. The cost of the non-optional battery back-up is included in the quoted charge for service. The Company will not be responsible for the maintenance or repair of the battery back-up. The Customer acknowledges that in the event of a power failure, the failure of the battery back-up system will result in loss of service, including 911 service, and that the Company bears no responsibility for such loss of service. The manufacturer of the battery back-up offers a warranty, but the Customer must take affirmative action to activate this warranty or it will not be effective. It is the Customer's responsibility to activate this warranty by following the instructions provided in the service order.

The Customer receives a long distance allowance which may be used for 1+ and/or toll free services, based on the call package purchased. Additional Toll Services are provided pursuant to the Company's published rate schedules and rate schedules.

The Customer must purchase a minimum of 4 and a maximum of 50 voice channels, which may be a combination of analog business lines and digital trunks, or analog business lines and PRI channels. Combinations of digital trunks and PRI channels are not available. Only one trunk group may be provisioned per service location. The Customer must select a call package based upon the desired number of simultaneous calls (voice channels). The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated to Internet access and/or VPN services depending on the bundle purchased. Some combinations of voice services may be unavailable due to equipment limitations. Applications where more than 10% of daily call volume is used for faxing or other modem related activities are not supported.

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)**1.2 Converged Voice Service, (Cont'd.)****1.2.1 General, (Cont'd.)**

The Customer who adds VPN service to a Converged Service bundle will have the option of upgrading to a Premium bundle by adding Class of Service (CoS), as described in the Company's Private Line rate schedule, for an additional charge. Adding CoS will reduce the number of voice channels available at a given bandwidth.

For the Customer who selects line based channels, the Deluxe Feature Package defined in Section 2.1 is available at no additional charge. The Customer is also eligible to purchase the Custom Feature Package as defined in Section 2.1. The Customer will also receive the first 100 telephone numbers (Individual Telephone Number (ITN) and Virtual Telephone Number (VTN)) per service location at no charge. Additional ITNs will be charged as described in Section 2.13. Additional VTNs will be charged as described in Section 2.16.

Three distinct bundles are available:

A. Voice + Internet

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for Internet access service.

B. Voice + VPN

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for VPN access service.

C. Voice + VPN + Secure Internet Access

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for VPN and Secure Internet Access services.

1.2.2 Application of Rates and Charges

Converged Voice Service is comprised of two rate elements; a service bundle and a transport charge. To the extent facilities are available, services offered under this rate schedule are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this rate schedule reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges

A. Converged Voice + Internet

All rates are applied per service location:

1. T1 Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	6500	\$500	\$361	\$328	\$303	\$287
	9 - 12	6500	\$500	\$426	\$387	\$358	\$338
3	4 - 8	6500	\$750	\$389	\$353	\$327	\$310
	9 - 12	6500	\$750	\$454	\$412	\$382	\$361
	13 - 18	6500	\$750	\$527	\$479	\$442	\$419
	19 - 24	6500	\$750	\$606	\$551	\$508	\$481
4.5	4 - 8	6500	\$750	\$429	\$389	\$362	\$342
	9 - 12	6500	\$750	\$494	\$448	\$417	\$393
	13 - 18	6500	\$750	\$567	\$515	\$477	\$451
	19 - 24	6500	\$750	\$646	\$587	\$543	\$513
	25 - 30	6500	\$750	\$731	\$665	\$614	\$581
6*	31 - 36	13000	\$750	\$815	\$743	\$684	\$648
	4 - 8	6500	\$750	\$470	\$426	\$396	\$374
	9 - 12	6500	\$750	\$535	\$485	\$451	\$425
	13 - 18	6500	\$750	\$608	\$552	\$511	\$483
	19 - 24	6500	\$750	\$687	\$624	\$577	\$545
	25 - 30	6500	\$750	\$772	\$702	\$648	\$613
	31 - 36	13000	\$750	\$856	\$780	\$718	\$680
7.5	37 - 42	13000	\$750	\$927	\$844	\$777	\$736
	43 - 50	13000	\$750	\$1,023	\$933	\$857	\$812
	4 - 8	6500	\$750	\$515	\$466	\$434	\$410
	9 - 12	6500	\$750	\$580	\$525	\$489	\$461
	13 - 18	6500	\$750	\$653	\$592	\$549	\$519
7.5	19 - 24	6500	\$750	\$732	\$664	\$615	\$581
	25 - 30	6500	\$750	\$817	\$742	\$686	\$649
	31 - 36	13000	\$750	\$901	\$820	\$756	\$716
	37 - 42	13000	\$750	\$972	\$884	\$815	\$772
	43 - 50	13000	\$750	\$1,068	\$973	\$895	\$848

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
9	4 - 8	6500	\$750	\$555	\$502	\$469	\$443
	9 - 12	6500	\$750	\$620	\$561	\$524	\$494
	13 - 18	6500	\$750	\$693	\$628	\$584	\$552
	19 - 24	6500	\$750	\$772	\$700	\$650	\$614
	25 - 30	6500	\$750	\$857	\$778	\$721	\$682
	31 - 36	13000	\$750	\$941	\$856	\$791	\$749
	37 - 42	13000	\$750	\$1,012	\$920	\$850	\$805
	43 - 50	13000	\$750	\$1,108	\$1,009	\$930	\$881
10.5	4 - 8	6500	\$750	\$596	\$539	\$503	\$475
	9 - 12	6500	\$750	\$661	\$598	\$558	\$526
	13 - 18	6500	\$750	\$734	\$665	\$618	\$584
	19 - 24	6500	\$750	\$813	\$737	\$684	\$646
	25 - 30	6500	\$750	\$898	\$815	\$755	\$714
	31 - 36	13000	\$750	\$982	\$893	\$825	\$781
	37 - 42	13000	\$750	\$1,053	\$957	\$884	\$837
	43 - 50	13000	\$750	\$1,149	\$1,046	\$964	\$913
12	4 - 8	6500	\$750	\$627	\$567	\$530	\$500
	9 - 12	6500	\$750	\$692	\$626	\$585	\$551
	13 - 18	6500	\$750	\$765	\$693	\$645	\$609
	19 - 24	6500	\$750	\$844	\$765	\$711	\$671
	25 - 30	6500	\$750	\$929	\$843	\$782	\$739
	31 - 36	13000	\$750	\$1,013	\$921	\$852	\$806
	37 - 42	13000	\$750	\$1,084	\$985	\$911	\$862
	43 - 50	13000	\$750	\$1,180	\$1,074	\$991	\$938

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
12	4 - 8	6500	\$750	\$627	\$567	\$530	\$500
	9 - 12	6500	\$750	\$692	\$626	\$585	\$551
	13 - 18	6500	\$750	\$765	\$693	\$645	\$609
	19 - 24	6500	\$750	\$844	\$765	\$711	\$671
	25 - 30	6500	\$750	\$929	\$843	\$782	\$739
	31 - 36	13000	\$750	\$1,013	\$921	\$852	\$806
	37 - 42	13000	\$750	\$1,084	\$985	\$911	\$862
	43 - 50	13000	\$750	\$1,180	\$1,074	\$991	\$938
15	4 - 8	6500	\$750	\$695	\$628	\$587	\$554
	9 - 12	6500	\$750	\$760	\$687	\$642	\$605
	13 - 18	6500	\$750	\$833	\$754	\$702	\$663
	19 - 24	6500	\$750	\$912	\$826	\$768	\$725
	25 - 30	6500	\$750	\$997	\$904	\$839	\$793
	31 - 36	13000	\$750	\$1,081	\$982	\$909	\$860
	37 - 42	13000	\$750	\$1,152	\$1,046	\$968	\$916
	43 - 50	13000	\$750	\$1,248	\$1,135	\$1,048	\$992
18	4 - 8	6500	\$750	\$742	\$670	\$628	\$592
	9 - 12	6500	\$750	\$807	\$730	\$683	\$644
	13 - 18	6500	\$750	\$880	\$797	\$743	\$701
	19 - 24	6500	\$750	\$959	\$869	\$809	\$764
	25 - 30	6500	\$750	\$1,044	\$947	\$880	\$831
	31 - 36	13000	\$750	\$1,129	\$1,025	\$950	\$898
	37 - 42	13000	\$750	\$1,199	\$1,089	\$1,009	\$954
	43 - 50	13000	\$750	\$1,295	\$1,178	\$1,089	\$1,030
21	4 - 8	6500	\$750	\$830	\$749	\$702	\$662
	9 - 12	6500	\$750	\$895	\$808	\$757	\$713
	13 - 18	6500	\$750	\$968	\$875	\$817	\$771
	19 - 24	6500	\$750	\$1,047	\$947	\$883	\$833
	25 - 30	6500	\$750	\$1,132	\$1,025	\$954	\$901

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
21	31 - 36	13000	\$750	\$1,216	\$1,103	\$1,024	\$968
	37 - 42	13000	\$750	\$1,287	\$1,167	\$1,083	\$1,024
	43 - 50	13000	\$750	\$1,383	\$1,256	\$1,163	\$1,100
24	4 - 8	6500	\$750	\$897	\$810	\$759	\$716
	9 - 12	6500	\$750	\$962	\$869	\$814	\$767
	13 - 18	6500	\$750	\$1,035	\$936	\$874	\$825
	19 - 24	6500	\$750	\$1,114	\$1,008	\$940	\$887
	25 - 30	6500	\$750	\$1,199	\$1,086	\$1,011	\$955
	31 - 36	13000	\$750	\$1,283	\$1,164	\$1,081	\$1,022
	37 - 42	13000	\$750	\$1,354	\$1,228	\$1,140	\$1,078
27	43 - 50	13000	\$750	\$1,450	\$1,317	\$1,220	\$1,154
	4 - 8	6500	\$750	\$965	\$871	\$817	\$770
	9 - 12	6500	\$750	\$1,030	\$930	\$872	\$821
	13 - 18	6500	\$750	\$1,103	\$997	\$932	\$879
	19 - 24	6500	\$750	\$1,182	\$1,069	\$998	\$941
	25 - 30	6500	\$750	\$1,267	\$1,147	\$1,069	\$1,009
	31 - 36	13000	\$750	\$1,351	\$1,225	\$1,139	\$1,076
30	37 - 42	13000	\$750	\$1,422	\$1,289	\$1,198	\$1,132
	43 - 50	13000	\$750	\$1,518	\$1,378	\$1,278	\$1,208
	4 - 8	6500	\$750	\$1,032	\$932	\$875	\$824
	9 - 12	6500	\$750	\$1,097	\$991	\$930	\$875
	13 - 18	6500	\$750	\$1,170	\$1,058	\$990	\$933
	19 - 24	6500	\$750	\$1,249	\$1,130	\$1,056	\$995
	25 - 30	6500	\$750	\$1,334	\$1,208	\$1,127	\$1,063
30	31 - 36	13000	\$750	\$1,418	\$1,286	\$1,197	\$1,130
	37 - 42	13000	\$750	\$1,489	\$1,350	\$1,256	\$1,186
	43 - 50	13000	\$750	\$1,585	\$1,439	\$1,336	\$1,262

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
42	4 - 8	6500	\$750	\$1,302	\$1,175	\$1,104	\$1,040
	9 - 12	6500	\$750	\$1,367	\$1,234	\$1,159	\$1,091
	13 - 18	6500	\$750	\$1,440	\$1,301	\$1,219	\$1,149
	19 - 24	6500	\$750	\$1,519	\$1,373	\$1,285	\$1,211
	25 - 30	6500	\$750	\$1,604	\$1,451	\$1,356	\$1,279
	31 - 36	13000	\$750	\$1,688	\$1,529	\$1,426	\$1,346
	37 - 42	13000	\$750	\$1,759	\$1,593	\$1,485	\$1,402
	43 - 50	13000	\$750	\$1,855	\$1,682	\$1,565	\$1,478
45	4 - 8	6500	\$750	\$1,370	\$1,236	\$1,161	\$1,094
	9 - 12	6500	\$750	\$1,435	\$1,295	\$1,216	\$1,145
	13 - 18	6500	\$750	\$1,508	\$1,362	\$1,276	\$1,203
	19 - 24	6500	\$750	\$1,587	\$1,434	\$1,342	\$1,265
	25 - 30	6500	\$750	\$1,672	\$1,512	\$1,413	\$1,333
	31 - 36	13000	\$750	\$1,756	\$1,590	\$1,483	\$1,400
	37 - 42	13000	\$750	\$1,827	\$1,654	\$1,542	\$1,456
	43 - 50	13000	\$750	\$1,923	\$1,743	\$1,622	\$1,532

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
2	4 - 8	6500	\$750	\$361	\$328	\$303	\$287
	9 - 15	6500	\$750	\$426	\$387	\$358	\$338
4	4 - 8	6500	\$750	\$416	\$377	\$350	\$331
	9 - 15	6500	\$750	\$481	\$436	\$405	\$382
	16 - 21	6500	\$750	\$633	\$575	\$531	\$502
	22 - 30	6500	\$750	\$718	\$653	\$602	\$570
6	4 - 8	6500	\$750	\$470	\$426	\$396	\$374
	9 - 15	6500	\$750	\$535	\$485	\$451	\$425
	16 - 21	6500	\$750	\$687	\$624	\$577	\$545
	22 - 30	6500	\$750	\$772	\$702	\$648	\$613
	31 - 37	13000	\$750	\$856	\$780	\$718	\$680
8	38 - 45	13000	\$750	\$927	\$844	\$777	\$736
	4 - 8	6500	\$750	\$528	\$478	\$446	\$421
	9 - 15	6500	\$750	\$593	\$537	\$501	\$472
	16 - 21	6500	\$750	\$745	\$676	\$627	\$592
10	22 - 30	6500	\$750	\$830	\$754	\$698	\$660
	31 - 37	13000	\$750	\$914	\$832	\$768	\$727
	38 - 45	13000	\$750	\$985	\$896	\$827	\$783
	4 - 8	6500	\$750	\$582	\$527	\$492	\$464
	9 - 15	6500	\$750	\$647	\$586	\$547	\$515
10	16 - 21	6500	\$750	\$799	\$725	\$673	\$635
	22 - 30	6500	\$750	\$884	\$803	\$744	\$703
	31 - 37	13000	\$750	\$968	\$881	\$814	\$770
	38 - 45	13000	\$750	\$1,039	\$945	\$873	\$826
	46 - 50	13000	\$750	\$1,135	\$1,034	\$953	\$902

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
15	4 - 8	6500	\$750	\$695	\$628	\$587	\$554
	9 - 15	6500	\$750	\$760	\$687	\$642	\$605
	16 - 21	6500	\$750	\$912	\$826	\$768	\$725
	22 - 30	6500	\$750	\$997	\$904	\$839	\$793
	31 - 37	13000	\$750	\$1,081	\$982	\$909	\$860
	38 - 45	13000	\$750	\$1,152	\$1,046	\$968	\$916
20	46 - 50	13000	\$750	\$1,248	\$1,135	\$1,048	\$992
	4 - 8	6500	\$750	\$807	\$729	\$683	\$644
	9 - 15	6500	\$750	\$872	\$788	\$738	\$695
	16 - 21	6500	\$750	\$1,024	\$927	\$864	\$815
	22 - 30	6500	\$750	\$1,109	\$1,005	\$935	\$883
	31 - 37	13000	\$750	\$1,193	\$1,083	\$1,005	\$950
25	38 - 45	13000	\$750	\$1,264	\$1,147	\$1,064	\$1,006
	46 - 50	13000	\$750	\$1,360	\$1,236	\$1,144	\$1,082
	4 - 8	6500	\$750	\$920	\$831	\$778	\$734
	9 - 15	6500	\$750	\$985	\$890	\$833	\$785
	16 - 21	6500	\$750	\$1,137	\$1,029	\$959	\$905
	22 - 30	6500	\$750	\$1,222	\$1,107	\$1,030	\$973
30	31 - 37	13000	\$750	\$1,306	\$1,185	\$1,100	\$1,040
	38 - 45	13000	\$750	\$1,377	\$1,249	\$1,159	\$1,096
	46 - 50	13000	\$750	\$1,473	\$1,338	\$1,239	\$1,172
	4 - 8	6500	\$750	\$1,032	\$932	\$875	\$824
	9 - 15	6500	\$750	\$1,097	\$991	\$930	\$875
	16 - 21	6500	\$750	\$1,249	\$1,130	\$1,056	\$995
	22 - 30	6500	\$750	\$1,334	\$1,208	\$1,127	\$1,063
	31 - 37	13000	\$750	\$1,418	\$1,286	\$1,197	\$1,130
	38 - 45	13000	\$750	\$1,489	\$1,350	\$1,256	\$1,186
	46 - 50	13000	\$750	\$1,585	\$1,439	\$1,336	\$1,262

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
35	4 - 8	6500	\$750	\$1,145	\$1,033	\$970	\$914
	9 - 15	6500	\$750	\$1,210	\$1,092	\$1,025	\$965
	16 - 21	6500	\$750	\$1,362	\$1,231	\$1,151	\$1,085
	22 - 30	6500	\$750	\$1,447	\$1,309	\$1,222	\$1,153
	31 - 37	13000	\$750	\$1,531	\$1,387	\$1,292	\$1,220
	38 - 45	13000	\$750	\$1,602	\$1,451	\$1,351	\$1,276
40	46 - 50	13000	\$750	\$1,698	\$1,540	\$1,431	\$1,352
	4 - 8	6500	\$750	\$1,257	\$1,134	\$1,065	\$1,004
	9 - 15	6500	\$750	\$1,322	\$1,193	\$1,120	\$1,055
	16 - 21	6500	\$750	\$1,474	\$1,332	\$1,246	\$1,175
	22 - 30	6500	\$750	\$1,559	\$1,410	\$1,317	\$1,243
	31 - 37	13000	\$750	\$1,643	\$1,488	\$1,387	\$1,310
45	38 - 45	13000	\$750	\$1,714	\$1,552	\$1,446	\$1,366
	46 - 50	13000	\$750	\$1,810	\$1,641	\$1,526	\$1,442
	4 - 8	6500	\$750	\$1,370	\$1,236	\$1,161	\$1,094
	9 - 15	6500	\$750	\$1,435	\$1,295	\$1,216	\$1,145
	16 - 21	6500	\$750	\$1,587	\$1,434	\$1,342	\$1,265
	22 - 30	6500	\$750	\$1,672	\$1,512	\$1,413	\$1,333
50	31 - 37	13000	\$750	\$1,756	\$1,590	\$1,483	\$1,400
	38 - 45	13000	\$750	\$1,827	\$1,654	\$1,542	\$1,456
	46 - 50	13000	\$750	\$1,923	\$1,743	\$1,622	\$1,532
	4 - 8	6500	\$750	\$1,482	\$1,337	\$1,257	\$1,184
	9 - 15	6500	\$750	\$1,547	\$1,396	\$1,312	\$1,235
	16 - 21	6500	\$750	\$1,699	\$1,535	\$1,438	\$1,355
50	22 - 30	6500	\$750	\$1,784	\$1,613	\$1,509	\$1,423
	31 - 37	13000	\$750	\$1,868	\$1,691	\$1,579	\$1,490
	38 - 45	13000	\$750	\$1,939	\$1,755	\$1,638	\$1,546
	46 - 50	13000	\$750	\$2,035	\$1,844	\$1,718	\$1,622

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
55	4 - 8	6500	\$750	\$1,523	\$1,374	\$1,291	\$1,217
	9 - 15	6500	\$750	\$1,588	\$1,433	\$1,346	\$1,268
	16 - 21	6500	\$750	\$1,740	\$1,572	\$1,472	\$1,388
	22 - 30	6500	\$750	\$1,825	\$1,650	\$1,543	\$1,456
	31 - 37	13000	\$750	\$1,909	\$1,728	\$1,613	\$1,523
	38 - 45	13000	\$750	\$1,980	\$1,792	\$1,672	\$1,579
60	46 - 50	13000	\$750	\$2,076	\$1,881	\$1,752	\$1,655
	4 - 8	6500	\$750	\$1,568	\$1,414	\$1,329	\$1,253
	9 - 15	6500	\$750	\$1,633	\$1,473	\$1,384	\$1,304
	16 - 21	6500	\$750	\$1,785	\$1,612	\$1,510	\$1,424
	22 - 30	6500	\$750	\$1,870	\$1,690	\$1,581	\$1,492
	31 - 37	13000	\$750	\$1,954	\$1,768	\$1,651	\$1,559
65	38 - 45	13000	\$750	\$2,025	\$1,832	\$1,710	\$1,615
	46 - 50	13000	\$750	\$2,121	\$1,921	\$1,790	\$1,691
	4 - 8	6500	\$750	\$1,608	\$1,450	\$1,364	\$1,285
	9 - 15	6500	\$750	\$1,673	\$1,509	\$1,419	\$1,336
	16 - 21	6500	\$750	\$1,825	\$1,648	\$1,545	\$1,456
	22 - 30	6500	\$750	\$1,910	\$1,726	\$1,616	\$1,524
75	31 - 37	13000	\$750	\$1,994	\$1,804	\$1,686	\$1,591
	38 - 45	13000	\$750	\$2,065	\$1,868	\$1,745	\$1,647
	46 - 50	13000	\$750	\$2,161	\$1,957	\$1,825	\$1,723
	4 - 8	6500	\$750	\$1,694	\$1,528	\$1,436	\$1,354
	9 - 15	6500	\$750	\$1,759	\$1,587	\$1,491	\$1,405
	16 - 21	6500	\$750	\$1,911	\$1,726	\$1,617	\$1,525
75	22 - 30	6500	\$750	\$1,996	\$1,804	\$1,688	\$1,593
	31 - 37	13000	\$750	\$2,080	\$1,882	\$1,758	\$1,660
	38 - 45	13000	\$750	\$2,151	\$1,946	\$1,817	\$1,716
	46 - 50	13000	\$750	\$2,247	\$2,035	\$1,897	\$1,792

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
80	4 - 8	6500	\$750	\$1,734	\$1,564	\$1,471	\$1,386
	9 - 15	6500	\$750	\$1,799	\$1,623	\$1,526	\$1,437
	16 - 21	6500	\$750	\$1,951	\$1,762	\$1,652	\$1,557
	22 - 30	6500	\$750	\$2,036	\$1,840	\$1,723	\$1,625
	31 - 37	13000	\$750	\$2,120	\$1,918	\$1,793	\$1,692
	38 - 45	13000	\$750	\$2,191	\$1,982	\$1,852	\$1,748
	46 - 50	13000	\$750	\$2,287	\$2,071	\$1,932	\$1,824
100	4 - 8	6500	\$750	\$1,905	\$1,717	\$1,616	\$1,523
	9 - 15	6500	\$750	\$1,970	\$1,776	\$1,671	\$1,574
	16 - 21	6500	\$750	\$2,122	\$1,915	\$1,797	\$1,694
	22 - 30	6500	\$750	\$2,207	\$1,993	\$1,868	\$1,762
	31 - 37	13000	\$750	\$2,291	\$2,071	\$1,938	\$1,829
	38 - 45	13000	\$750	\$2,362	\$2,135	\$1,997	\$1,885
	46 - 50	13000	\$750	\$2,458	\$2,224	\$2,077	\$1,961
125	4 - 8	6500	\$750	\$2,214	\$1,996	\$1,879	\$1,770
	9 - 15	6500	\$750	\$2,279	\$2,055	\$1,934	\$1,821
	16 - 21	6500	\$750	\$2,431	\$2,194	\$2,060	\$1,941
	22 - 30	6500	\$750	\$2,516	\$2,272	\$2,131	\$2,009
	31 - 37	13000	\$750	\$2,600	\$2,350	\$2,201	\$2,076
	38 - 45	13000	\$750	\$2,671	\$2,414	\$2,260	\$2,132
	46 - 50	13000	\$750	\$2,767	\$2,503	\$2,340	\$2,208

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

4. Transport

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
T1	\$0	\$0	\$0	\$0	\$0
DS3	\$0	\$0	\$0	\$0	\$0
Ethernet 10 Mbps	\$0	\$0	\$0	\$0	\$0
Ethernet 100 Mbps	\$0	\$0	\$0	\$0	\$0

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

B. Converged Voice + VPN

All rates are applied per service location:

1. T1 Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	Basic	6500	\$500	\$509	\$461	\$430	\$406
	9 - 12		6500	\$500	\$574	\$520	\$485	\$457
1.5	4 - 8	Premium	6500	\$500	\$509	\$461	\$430	\$406
3	4 - 8	Basic	6500	\$750	\$624	\$565	\$527	\$498
	9 - 12		6500	\$750	\$689	\$624	\$582	\$549
	13 - 18		6500	\$750	\$762	\$691	\$642	\$607
	19 - 24		6500	\$750	\$841	\$763	\$708	\$669
3	4 - 8	Premium	6500	\$750	\$624	\$565	\$527	\$498
	9 - 16		6500	\$750	\$689	\$624	\$582	\$549
4.5	4 - 8	Basic	6500	\$750	\$744	\$673	\$629	\$594
	9 - 12		6500	\$750	\$809	\$732	\$684	\$645
	13 - 18		6500	\$750	\$882	\$799	\$744	\$703
	19 - 24		6500	\$750	\$961	\$871	\$810	\$765
	25 - 30		6500	\$750	\$1,046	\$949	\$881	\$833
4.5	31 - 36		13000	\$750	\$1,130	\$1,027	\$951	\$900
	4 - 8	Premium	6500	\$750	\$744	\$673	\$629	\$594
	9 - 16		6500	\$750	\$809	\$732	\$684	\$645
	17 - 24		6500	\$750	\$961	\$871	\$810	\$765
	6*	4 - 8	Basic	6500	\$750	\$864	\$781	\$731
6*	9 - 12		6500	\$750	\$929	\$840	\$786	\$741
	13 - 18		6500	\$750	\$1,002	\$907	\$846	\$799
	19 - 24		6500	\$750	\$1,081	\$979	\$912	\$861
	25 - 30		6500	\$750	\$1,166	\$1,057	\$983	\$929
	31 - 36		13000	\$750	\$1,250	\$1,135	\$1,053	\$996
6*	37 - 42		13000	\$750	\$1,321	\$1,199	\$1,112	\$1,052
	43 - 50		13000	\$750	\$1,417	\$1,288	\$1,192	\$1,128

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
6*	4 - 8	Premium	6500	\$750	\$864	\$781	\$731	\$690
	9 - 16		6500	\$750	\$929	\$840	\$786	\$741
	17 - 24		6500	\$750	\$1,081	\$979	\$912	\$861
	25 - 32		6500	\$750	\$1,166	\$1,057	\$983	\$929
7.5	4 - 8	Basic	6500	\$750	\$984	\$889	\$833	\$786
	9 - 12		6500	\$750	\$1,049	\$948	\$888	\$837
	13 - 18		6500	\$750	\$1,122	\$1,015	\$948	\$895
	19 - 24		6500	\$750	\$1,201	\$1,087	\$1,014	\$957
	25 - 30		6500	\$750	\$1,286	\$1,165	\$1,085	\$1,025
	31 - 36		13000	\$750	\$1,370	\$1,243	\$1,155	\$1,092
7.5	37 - 42		13000	\$750	\$1,441	\$1,307	\$1,214	\$1,148
	43 - 50		13000	\$750	\$1,537	\$1,396	\$1,294	\$1,224
	4 - 8	Premium	6500	\$750	\$984	\$889	\$833	\$786
	9 - 16		6500	\$750	\$1,049	\$948	\$888	\$837
9	17 - 24		6500	\$750	\$1,201	\$1,087	\$1,014	\$957
	25 - 32		6500	\$750	\$1,286	\$1,165	\$1,085	\$1,025
	33 - 40		13000	\$750	\$1,441	\$1,307	\$1,214	\$1,148
	4 - 8	Basic	6500	\$750	\$1,104	\$997	\$935	\$882
	9 - 12		6500	\$750	\$1,169	\$1,056	\$990	\$933
	13 - 18		6500	\$750	\$1,242	\$1,123	\$1,050	\$991
9	19 - 24		6500	\$750	\$1,321	\$1,195	\$1,116	\$1,053
	25 - 30		6500	\$750	\$1,406	\$1,273	\$1,187	\$1,121
	31 - 36		13000	\$750	\$1,490	\$1,351	\$1,257	\$1,188
	37 - 42		13000	\$750	\$1,561	\$1,415	\$1,316	\$1,244
	43 - 50		13000	\$750	\$1,657	\$1,504	\$1,396	\$1,320

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
9	4 - 8	Premium	6500	\$750	\$1,104	\$997	\$935	\$882
	9 - 16		6500	\$750	\$1,169	\$1,056	\$990	\$933
	17 - 24		6500	\$750	\$1,321	\$1,195	\$1,116	\$1,053
	25 - 32		6500	\$750	\$1,406	\$1,273	\$1,187	\$1,121
	33 - 40		13000	\$750	\$1,561	\$1,415	\$1,316	\$1,244
	41 - 50		13000	\$750	\$1,657	\$1,504	\$1,396	\$1,320
10.5	4 - 8	Basic	6500	\$750	\$1,204	\$1,087	\$1,020	\$962
	9 - 12		6500	\$750	\$1,269	\$1,146	\$1,075	\$1,013
	13 - 18		6500	\$750	\$1,342	\$1,213	\$1,135	\$1,071
	19 - 24		6500	\$750	\$1,421	\$1,285	\$1,201	\$1,133
	25 - 30		6500	\$750	\$1,506	\$1,363	\$1,272	\$1,201
	31 - 36		13000	\$750	\$1,590	\$1,441	\$1,342	\$1,268
10.5	37 - 42		13000	\$750	\$1,661	\$1,505	\$1,401	\$1,324
	43 - 50		13000	\$750	\$1,757	\$1,594	\$1,481	\$1,400
	4 - 8	Premium	6500	\$750	\$1,204	\$1,087	\$1,020	\$962
	9 - 16		6500	\$750	\$1,269	\$1,146	\$1,075	\$1,013
	17 - 24		6500	\$750	\$1,421	\$1,285	\$1,201	\$1,133
	25 - 32		6500	\$750	\$1,506	\$1,363	\$1,272	\$1,201
12	33 - 40		13000	\$750	\$1,661	\$1,505	\$1,401	\$1,324
	41 - 50		13000	\$750	\$1,757	\$1,594	\$1,481	\$1,400
	4 - 8	Basic	6500	\$750	\$1,274	\$1,150	\$1,080	\$1,018
	9 - 12		6500	\$750	\$1,339	\$1,209	\$1,135	\$1,069
	13 - 18		6500	\$750	\$1,412	\$1,276	\$1,195	\$1,127
	19 - 24		6500	\$750	\$1,491	\$1,348	\$1,261	\$1,189
12	25 - 30		6500	\$750	\$1,576	\$1,426	\$1,332	\$1,257
	31 - 36		13000	\$750	\$1,660	\$1,504	\$1,402	\$1,324
	37 - 42		13000	\$750	\$1,731	\$1,568	\$1,461	\$1,380
	43 - 50		13000	\$750	\$1,827	\$1,657	\$1,541	\$1,456

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
12	4 - 8	Premium	6500	\$750	\$1,274	\$1,150	\$1,080	\$1,018
	9 - 16		6500	\$750	\$1,339	\$1,209	\$1,135	\$1,069
	17 - 24		6500	\$750	\$1,491	\$1,348	\$1,261	\$1,189
	25 - 32		6500	\$750	\$1,576	\$1,426	\$1,332	\$1,257
	33 - 40		13000	\$750	\$1,731	\$1,568	\$1,461	\$1,380
	41 - 50		13000	\$750	\$1,827	\$1,657	\$1,541	\$1,456

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

2. Ethernet Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
2	4 - 8	Basic	6500	\$750	\$544	\$493	\$459	\$434
	9 - 15		6500	\$750	\$609	\$552	\$514	\$485
2	4 - 10	Premium	6500	\$750	\$544	\$493	\$459	\$434
4	4 - 8	Basic	6500	\$750	\$704	\$637	\$595	\$562
	9 - 15		6500	\$750	\$769	\$696	\$650	\$613
	16 - 21		6500	\$750	\$921	\$835	\$776	\$733
	22 - 30		6500	\$750	\$1,006	\$913	\$847	\$801
4	4 - 10	Premium	6500	\$750	\$704	\$637	\$595	\$562
	11 - 20		6500	\$750	\$921	\$835	\$776	\$733
6	4 - 8	Basic	6500	\$750	\$864	\$781	\$731	\$690
	9 - 15		6500	\$750	\$929	\$840	\$786	\$741
	16 - 21		6500	\$750	\$1,081	\$979	\$912	\$861
	22 - 30		6500	\$750	\$1,166	\$1,057	\$983	\$929
	31 - 37		13000	\$750	\$1,250	\$1,135	\$1,053	\$996
6	38 - 45		13000	\$750	\$1,321	\$1,199	\$1,112	\$1,052
	4 - 10	Premium	6500	\$750	\$864	\$781	\$731	\$690
	11 - 20		6500	\$750	\$1,081	\$979	\$912	\$861
	21 - 30		6500	\$750	\$1,166	\$1,057	\$983	\$929
8	4 - 8	Basic	6500	\$750	\$1,024	\$925	\$867	\$818
	9 - 15		6500	\$750	\$1,089	\$984	\$922	\$869
	16 - 21		6500	\$750	\$1,241	\$1,123	\$1,048	\$989
	22 - 30		6500	\$750	\$1,326	\$1,201	\$1,119	\$1,057
	31 - 37		13000	\$750	\$1,410	\$1,279	\$1,189	\$1,124
	38 - 45		13000	\$750	\$1,481	\$1,343	\$1,248	\$1,180
	46 - 50		13000	\$750	\$1,725	\$1,565	\$1,454	\$1,374

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

2. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
8	4 - 10	Premium	6500	\$750	\$1,024	\$925	\$867	\$818
	11 - 20		6500	\$750	\$1,241	\$1,123	\$1,048	\$989
	21 - 30		6500	\$750	\$1,326	\$1,201	\$1,119	\$1,057
	31 - 40		13000	\$750	\$1,410	\$1,279	\$1,189	\$1,124
10	4 - 8	Basic	6500	\$750	\$1,184	\$1,069	\$1,003	\$946
	9 - 15		6500	\$750	\$1,249	\$1,128	\$1,058	\$997
	16 - 21		6500	\$750	\$1,401	\$1,267	\$1,184	\$1,117
	22 - 30		6500	\$750	\$1,486	\$1,345	\$1,255	\$1,185
	31 - 37		13000	\$750	\$1,570	\$1,423	\$1,325	\$1,252
	38 - 45		13000	\$750	\$1,641	\$1,487	\$1,384	\$1,308
10	46 - 50		13000	\$750	\$1,737	\$1,576	\$1,464	\$1,384
	4 - 10	Premium	6500	\$750	\$1,184	\$1,069	\$1,003	\$946
	11 - 20		6500	\$750	\$1,401	\$1,267	\$1,184	\$1,117
	21 - 30		6500	\$750	\$1,486	\$1,345	\$1,255	\$1,185
	31 - 40		13000	\$750	\$1,570	\$1,423	\$1,325	\$1,252
	41 - 50		13000	\$750	\$1,737	\$1,576	\$1,464	\$1,384
15	4 - 8	Basic	6500	\$750	\$1,404	\$1,267	\$1,190	\$1,122
	9 - 15		6500	\$750	\$1,469	\$1,326	\$1,245	\$1,173
	16 - 21		6500	\$750	\$1,621	\$1,465	\$1,371	\$1,293
	22 - 30		6500	\$750	\$1,706	\$1,543	\$1,442	\$1,361
	31 - 37		13000	\$750	\$1,790	\$1,621	\$1,512	\$1,428
	38 - 45		13000	\$750	\$1,861	\$1,685	\$1,571	\$1,484
15	46 - 50		13000	\$750	\$1,957	\$1,774	\$1,651	\$1,560
	4 - 10	Premium	6500	\$750	\$1,404	\$1,267	\$1,190	\$1,122
	11 - 20		6500	\$750	\$1,621	\$1,465	\$1,371	\$1,293
	21 - 30		6500	\$750	\$1,706	\$1,543	\$1,442	\$1,361
	31 - 40		13000	\$750	\$1,790	\$1,621	\$1,512	\$1,428
	41 - 50		13000	\$750	\$1,957	\$1,774	\$1,651	\$1,560

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

2. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
20	4 - 8	Basic	6500	\$750	\$1,629	\$1,469	\$1,382	\$1,302
			6500	\$750	\$1,694	\$1,528	\$1,437	\$1,353
	16 - 21		6500	\$750	\$1,846	\$1,667	\$1,563	\$1,473
	22 - 30		6500	\$750	\$1,931	\$1,745	\$1,634	\$1,541
	31 - 37		13000	\$750	\$2,015	\$1,823	\$1,704	\$1,608
	38 - 45		13000	\$750	\$2,086	\$1,887	\$1,763	\$1,664
20	4 - 10	Premium	6500	\$750	\$1,629	\$1,469	\$1,382	\$1,302
			6500	\$750	\$1,846	\$1,667	\$1,563	\$1,473
	21 - 30		6500	\$750	\$1,931	\$1,745	\$1,634	\$1,541
	31 - 40		13000	\$750	\$2,015	\$1,823	\$1,704	\$1,608
	41 - 50		13000	\$750	\$2,182	\$1,976	\$1,843	\$1,740
25	4 - 8	Basic	6500	\$750	\$1,849	\$1,667	\$1,569	\$1,478
			6500	\$750	\$1,914	\$1,726	\$1,624	\$1,529
	16 - 21		6500	\$750	\$2,066	\$1,865	\$1,750	\$1,649
	22 - 30		6500	\$750	\$2,151	\$1,943	\$1,821	\$1,717
	31 - 37		13000	\$750	\$2,235	\$2,021	\$1,891	\$1,784
	38 - 45		13000	\$750	\$2,306	\$2,085	\$1,950	\$1,840
25	4 - 10	Premium	6500	\$750	\$1,849	\$1,667	\$1,569	\$1,478
			6500	\$750	\$2,066	\$1,865	\$1,750	\$1,649
	21 - 30		6500	\$750	\$2,151	\$1,943	\$1,821	\$1,717
	31 - 40		13000	\$750	\$2,235	\$2,021	\$1,891	\$1,784
	41 - 50		13000	\$750	\$2,402	\$2,174	\$2,030	\$1,916

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

2. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
30	4 - 8	Basic	6500	\$750	\$2,074	\$1,870	\$1,760	\$1,658
			6500	\$750	\$2,139	\$1,929	\$1,815	\$1,709
	16 - 21		6500	\$750	\$2,291	\$2,068	\$1,941	\$1,829
	22 - 30		6500	\$750	\$2,376	\$2,146	\$2,012	\$1,897
	31 - 37		13000	\$750	\$2,460	\$2,224	\$2,082	\$1,964
	38 - 45		13000	\$750	\$2,531	\$2,288	\$2,141	\$2,020
30	4 - 10	Premium	6500	\$750	\$2,074	\$1,870	\$1,760	\$1,658
			6500	\$750	\$2,291	\$2,068	\$1,941	\$1,829
	21 - 30		6500	\$750	\$2,376	\$2,146	\$2,012	\$1,897
	31 - 40		13000	\$750	\$2,460	\$2,224	\$2,082	\$1,964
	41 - 50		13000	\$750	\$2,627	\$2,377	\$2,221	\$2,096
	35	4 - 8	Basic	6500	\$750	\$2,294	\$2,068	\$1,947
6500				\$750	\$2,359	\$2,127	\$2,002	\$1,885
16 - 21			6500	\$750	\$2,511	\$2,266	\$2,128	\$2,005
22 - 30			6500	\$750	\$2,596	\$2,344	\$2,199	\$2,073
31 - 37			13000	\$750	\$2,680	\$2,422	\$2,269	\$2,140
38 - 45			13000	\$750	\$2,751	\$2,486	\$2,328	\$2,196
35	4 - 10	Premium	6500	\$750	\$2,294	\$2,068	\$1,947	\$1,834
			6500	\$750	\$2,511	\$2,266	\$2,128	\$2,005
	21 - 30		6500	\$750	\$2,596	\$2,344	\$2,199	\$2,073
	31 - 40		13000	\$750	\$2,680	\$2,422	\$2,269	\$2,140
	41 - 50		13000	\$750	\$2,847	\$2,575	\$2,408	\$2,272

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

2. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
40	4 - 8	Basic	6500	\$750	\$2,514	\$2,266	\$2,134	\$2,010
			6500	\$750	\$2,579	\$2,325	\$2,189	\$2,061
	16 - 21		6500	\$750	\$2,731	\$2,464	\$2,315	\$2,181
	22 - 30		6500	\$750	\$2,816	\$2,542	\$2,386	\$2,249
	31 - 37		13000	\$750	\$2,900	\$2,620	\$2,456	\$2,316
	38 - 45		13000	\$750	\$2,971	\$2,684	\$2,515	\$2,372
40	4 - 10	Premium	6500	\$750	\$2,514	\$2,266	\$2,134	\$2,010
			6500	\$750	\$2,731	\$2,464	\$2,315	\$2,181
	21 - 30		6500	\$750	\$2,816	\$2,542	\$2,386	\$2,249
	31 - 40		13000	\$750	\$2,900	\$2,620	\$2,456	\$2,316
	41 - 50		13000	\$750	\$3,067	\$2,773	\$2,595	\$2,448
45	4 - 8	Basic	6500	\$750	\$2,739	\$2,468	\$2,325	\$2,190
			6500	\$750	\$2,804	\$2,527	\$2,380	\$2,241
	16 - 21		6500	\$750	\$2,956	\$2,666	\$2,506	\$2,361
	22 - 30		6500	\$750	\$3,041	\$2,744	\$2,577	\$2,429
	31 - 37		13000	\$750	\$3,125	\$2,822	\$2,647	\$2,496
	38 - 45		13000	\$750	\$3,196	\$2,886	\$2,706	\$2,552
45	4 - 10	Premium	6500	\$750	\$2,739	\$2,468	\$2,325	\$2,190
			6500	\$750	\$2,956	\$2,666	\$2,506	\$2,361
	21 - 30		6500	\$750	\$3,041	\$2,744	\$2,577	\$2,429
	31 - 40		13000	\$750	\$3,125	\$2,822	\$2,647	\$2,496
	41 - 50		13000	\$750	\$3,292	\$2,975	\$2,786	\$2,628

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

2. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
50	4 - 8	Basic	6500	\$750	\$2,959	\$2,666	\$2,512	\$2,366
			6500	\$750	\$3,024	\$2,725	\$2,567	\$2,417
	16 - 21		6500	\$750	\$3,176	\$2,864	\$2,693	\$2,537
	22 - 30		6500	\$750	\$3,261	\$2,942	\$2,764	\$2,605
	31 - 37		13000	\$750	\$3,345	\$3,020	\$2,834	\$2,672
	38 - 45		13000	\$750	\$3,416	\$3,084	\$2,893	\$2,728
50	4 - 10	Premium	6500	\$750	\$2,959	\$2,666	\$2,512	\$2,366
			6500	\$750	\$3,176	\$2,864	\$2,693	\$2,537
	21 - 30		6500	\$750	\$3,261	\$2,942	\$2,764	\$2,605
	31 - 40		13000	\$750	\$3,345	\$3,020	\$2,834	\$2,672
	41 - 50		13000	\$750	\$3,512	\$3,173	\$2,973	\$2,804

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

3. Transport

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
T1	\$0	\$85	\$77	\$72	\$68
DS3	\$0	\$325	\$293	\$276	\$260
OC3	\$0	\$915	\$824	\$778	\$732
OC12	\$0	\$1,755	\$1,580	\$1,492	\$1,404
OC48	\$0	\$6,000	\$5,400	\$5,100	\$4,800
Ethernet 10 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet 100 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet 1 Gbps	\$0	\$500	\$450	\$425	\$400

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access

All rates are applied per service location:

1. T1 Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	Basic	6500	\$500	\$590	\$534	\$499	\$470
	9 - 12		6500	\$500	\$655	\$593	\$553	\$522
1.5	4 - 8	Premium	6500	\$500	\$590	\$534	\$499	\$470
3	4 - 8	Basic	6500	\$750	\$716	\$648	\$605	\$571
	9 - 12		6500	\$750	\$781	\$707	\$660	\$623
	13 - 18		6500	\$750	\$854	\$774	\$720	\$680
	19 - 24		6500	\$750	\$933	\$846	\$786	\$743
3	4 - 8	Premium	6500	\$750	\$716	\$648	\$605	\$571
	9 - 16		6500	\$750	\$781	\$707	\$660	\$623
4.5	4 - 8	Basic	6500	\$750	\$852	\$770	\$721	\$680
	9 - 12		6500	\$750	\$917	\$830	\$776	\$732
	13 - 18		6500	\$750	\$990	\$896	\$836	\$789
	19 - 24		6500	\$750	\$1,069	\$969	\$902	\$852
	25 - 30		6500	\$750	\$1,154	\$1,046	\$973	\$919
	31 - 36		13000	\$750	\$1,238	\$1,124	\$1,043	\$986
4.5	4 - 8	Premium	6500	\$750	\$852	\$770	\$721	\$680
	9 - 16		6500	\$750	\$917	\$830	\$776	\$732
	17 - 24		6500	\$750	\$1,069	\$969	\$902	\$852
6*	4 - 8	Basic	6500	\$750	\$988	\$893	\$837	\$789
	9 - 12		6500	\$750	\$1,054	\$952	\$891	\$841
	13 - 18		6500	\$750	\$1,126	\$1,019	\$952	\$898
	19 - 24		6500	\$750	\$1,205	\$1,091	\$1,018	\$961
	25 - 30		6500	\$750	\$1,290	\$1,169	\$1,088	\$1,028
	31 - 36		13000	\$750	\$1,375	\$1,247	\$1,159	\$1,095
	37 - 42		13000	\$750	\$1,445	\$1,311	\$1,218	\$1,151
	43 - 50		13000	\$750	\$1,542	\$1,400	\$1,298	\$1,227

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
6*	4 - 8	Premium	6500	\$750	\$988	\$893	\$837	\$789
	9 - 16		6500	\$750	\$1,054	\$952	\$891	\$841
	17 - 24		6500	\$750	\$1,205	\$1,091	\$1,018	\$961
	25 - 32		6500	\$750	\$1,290	\$1,169	\$1,088	\$1,028
7.5	4 - 8	Basic	6500	\$750	\$1,126	\$1,017	\$954	\$899
	9 - 12		6500	\$750	\$1,192	\$1,076	\$1,009	\$951
	13 - 18		6500	\$750	\$1,264	\$1,143	\$1,069	\$1,008
	19 - 24		6500	\$750	\$1,343	\$1,215	\$1,135	\$1,071
	25 - 30		6500	\$750	\$1,428	\$1,293	\$1,206	\$1,138
	31 - 36		13000	\$750	\$1,513	\$1,371	\$1,276	\$1,205
	37 - 42		13000	\$750	\$1,583	\$1,435	\$1,335	\$1,261
	43 - 50		13000	\$750	\$1,680	\$1,524	\$1,415	\$1,337
7.5	4 - 8	Premium	6500	\$750	\$1,126	\$1,017	\$954	\$899
	9 - 16		6500	\$750	\$1,192	\$1,076	\$1,009	\$951
	17 - 24		6500	\$750	\$1,343	\$1,215	\$1,135	\$1,071
	25 - 32		6500	\$750	\$1,428	\$1,293	\$1,206	\$1,138
	33 - 40		13000	\$750	\$1,583	\$1,435	\$1,335	\$1,261
9	4 - 8	Basic	6500	\$750	\$1,262	\$1,139	\$1,070	\$1,009
	9 - 12		6500	\$750	\$1,328	\$1,199	\$1,125	\$1,060
	13 - 18		6500	\$750	\$1,400	\$1,265	\$1,185	\$1,118
	19 - 24		6500	\$750	\$1,479	\$1,338	\$1,251	\$1,180
	25 - 30		6500	\$750	\$1,564	\$1,416	\$1,322	\$1,247
	31 - 36		13000	\$750	\$1,649	\$1,493	\$1,392	\$1,315
	37 - 42		13000	\$750	\$1,719	\$1,558	\$1,451	\$1,370
	43 - 50		13000	\$750	\$1,816	\$1,646	\$1,531	\$1,447

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
9	4 - 8	Premium	6500	\$750	\$1,262	\$1,139	\$1,070	\$1,009
	9 - 16		6500	\$750	\$1,328	\$1,199	\$1,125	\$1,060
	17 - 24		6500	\$750	\$1,479	\$1,338	\$1,251	\$1,180
	25 - 32		6500	\$750	\$1,564	\$1,416	\$1,322	\$1,247
	33 - 40		13000	\$750	\$1,719	\$1,558	\$1,451	\$1,370
	41 - 50		13000	\$750	\$1,816	\$1,646	\$1,531	\$1,447
10.5	4 - 8	Basic	6500	\$750	\$1,379	\$1,244	\$1,169	\$1,101
	9 - 12		6500	\$750	\$1,444	\$1,304	\$1,223	\$1,153
	13 - 18		6500	\$750	\$1,516	\$1,370	\$1,284	\$1,210
	19 - 24		6500	\$750	\$1,596	\$1,443	\$1,350	\$1,273
	25 - 30		6500	\$750	\$1,680	\$1,520	\$1,420	\$1,340
	31 - 36		13000	\$750	\$1,765	\$1,598	\$1,491	\$1,407
	37 - 42		13000	\$750	\$1,836	\$1,663	\$1,550	\$1,463
	43 - 50		13000	\$750	\$1,932	\$1,751	\$1,630	\$1,539
10.5	4 - 8	Premium	6500	\$750	\$1,379	\$1,244	\$1,169	\$1,101
	9 - 16		6500	\$750	\$1,444	\$1,304	\$1,223	\$1,153
	17 - 24		6500	\$750	\$1,596	\$1,443	\$1,350	\$1,273
	25 - 32		6500	\$750	\$1,680	\$1,520	\$1,420	\$1,340
	33 - 40		13000	\$750	\$1,836	\$1,663	\$1,550	\$1,463
	41 - 50		13000	\$750	\$1,932	\$1,751	\$1,630	\$1,539

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
12	4 - 8	Basic	6500	\$750	\$1,461	\$1,318	\$1,240	\$1,167
			6500	\$750	\$1,526	\$1,378	\$1,294	\$1,219
	13 - 18		6500	\$750	\$1,599	\$1,444	\$1,354	\$1,276
	19 - 24		6500	\$750	\$1,678	\$1,517	\$1,420	\$1,339
	25 - 30		6500	\$750	\$1,763	\$1,595	\$1,491	\$1,406
	31 - 36		13000	\$750	\$1,848	\$1,672	\$1,562	\$1,473
	37 - 42		13000	\$750	\$1,918	\$1,737	\$1,620	\$1,529
12	4 - 8	Premium	6500	\$750	\$2,014	\$1,825	\$1,701	\$1,605
			6500	\$750	\$1,526	\$1,378	\$1,294	\$1,219
	17 - 24		6500	\$750	\$1,678	\$1,517	\$1,420	\$1,339
	25 - 32		6500	\$750	\$1,763	\$1,595	\$1,491	\$1,406
	33 - 40		13000	\$750	\$1,918	\$1,737	\$1,620	\$1,529
	41 - 50		13000	\$750	\$2,014	\$1,825	\$1,701	\$1,605

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
3	4 - 8	Basic	6500	\$750	\$716	\$648	\$605	\$571
			6500	\$750	\$781	\$707	\$660	\$623
	13 - 18		6500	\$750	\$854	\$774	\$720	\$680
	19 - 24		6500	\$750	\$933	\$846	\$786	\$743
3	4 - 8	Premium	6500	\$750	\$716	\$648	\$605	\$571
			6500	\$750	\$781	\$707	\$660	\$623
6	4 - 8	Basic	6500	\$750	\$988	\$893	\$837	\$789
			6500	\$750	\$1,054	\$952	\$891	\$841
	13 - 18		6500	\$750	\$1,126	\$1,019	\$952	\$898
	19 - 24		6500	\$750	\$1,205	\$1,091	\$1,018	\$961
	25 - 30		6500	\$750	\$1,290	\$1,169	\$1,088	\$1,028
	31 - 36		13000	\$750	\$1,375	\$1,247	\$1,159	\$1,095
6	4 - 8	Premium	6500	\$750	\$988	\$893	\$837	\$789
			6500	\$750	\$1,054	\$952	\$891	\$841
	17 - 24		6500	\$750	\$1,205	\$1,091	\$1,018	\$961
	25 - 32		6500	\$750	\$1,290	\$1,169	\$1,088	\$1,028
9	4 - 8	Basic	6500	\$750	\$1,262	\$1,139	\$1,070	\$1,009
			6500	\$750	\$1,328	\$1,199	\$1,125	\$1,060
	13 - 18		6500	\$750	\$1,400	\$1,265	\$1,185	\$1,118
	19 - 24		6500	\$750	\$1,479	\$1,338	\$1,251	\$1,180
	25 - 30		6500	\$750	\$1,564	\$1,416	\$1,322	\$1,247
9	31 - 36		13000	\$750	\$1,649	\$1,493	\$1,392	\$1,315
			13000	\$750	\$1,719	\$1,558	\$1,451	\$1,370
			13000	\$750	\$1,816	\$1,646	\$1,531	\$1,447

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
9	4 - 8	Premium	6500	\$750	\$1,262	\$1,139	\$1,070	\$1,009
	9 - 16		6500	\$750	\$1,328	\$1,199	\$1,125	\$1,060
	17 - 24		6500	\$750	\$1,479	\$1,338	\$1,251	\$1,180
	25 - 32		6500	\$750	\$1,564	\$1,416	\$1,322	\$1,247
	33 - 40		13000	\$750	\$1,719	\$1,558	\$1,451	\$1,370
12	41 - 50		13000	\$750	\$1,816	\$1,646	\$1,531	\$1,447
	4 - 8	Basic	6500	\$750	\$1,461	\$1,318	\$1,240	\$1,167
	9 - 12		6500	\$750	\$1,526	\$1,378	\$1,294	\$1,219
	13 - 18		6500	\$750	\$1,599	\$1,444	\$1,354	\$1,276
	19 - 24		6500	\$750	\$1,678	\$1,517	\$1,420	\$1,339
12	25 - 30		6500	\$750	\$1,763	\$1,595	\$1,491	\$1,406
	31 - 36		13000	\$750	\$1,848	\$1,672	\$1,562	\$1,473
	37 - 42		13000	\$750	\$1,918	\$1,737	\$1,620	\$1,529
	43 - 50		13000	\$750	\$2,014	\$1,825	\$1,701	\$1,605
	4 - 8	Premium	6500	\$750	\$1,461	\$1,318	\$1,240	\$1,167
12	9 - 16		6500	\$750	\$1,526	\$1,378	\$1,294	\$1,219
	17 - 24		6500	\$750	\$1,678	\$1,517	\$1,420	\$1,339
	25 - 32		6500	\$750	\$1,763	\$1,595	\$1,491	\$1,406
	33 - 40		13000	\$750	\$1,918	\$1,737	\$1,620	\$1,529
	41 - 50		13000	\$750	\$2,014	\$1,825	\$1,701	\$1,605
15	4 - 8	Basic	6500	\$750	\$1,618	\$1,460	\$1,372	\$1,293
	9 - 12		6500	\$750	\$1,684	\$1,519	\$1,427	\$1,345
	13 - 18		6500	\$750	\$1,756	\$1,586	\$1,487	\$1,402
	19 - 24		6500	\$750	\$1,835	\$1,658	\$1,553	\$1,465
	25 - 30		6500	\$750	\$1,920	\$1,736	\$1,624	\$1,532
15	31 - 36		13000	\$750	\$2,005	\$1,814	\$1,694	\$1,599
	37 - 42		13000	\$750	\$2,075	\$1,878	\$1,753	\$1,655
	43 - 50		13000	\$750	\$2,172	\$1,967	\$1,833	\$1,731

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
15	4 - 8	Premium	6500	\$750	\$1,618	\$1,460	\$1,372	\$1,293
			6500	\$750	\$1,684	\$1,519	\$1,427	\$1,345
	17 - 24	6500	\$750	\$1,835	\$1,658	\$1,553	\$1,465	
	25 - 32	6500	\$750	\$1,920	\$1,736	\$1,624	\$1,532	
	33 - 40	13000	\$750	\$2,075	\$1,878	\$1,753	\$1,655	
18	4 - 8	Basic	6500	\$750	\$1,772	\$1,598	\$1,504	\$1,416
			6500	\$750	\$1,837	\$1,657	\$1,558	\$1,468
	13 - 18	6500	\$750	\$1,910	\$1,724	\$1,619	\$1,525	
	19 - 24	6500	\$750	\$1,989	\$1,796	\$1,685	\$1,588	
	25 - 30	6500	\$750	\$2,074	\$1,874	\$1,755	\$1,655	
18	4 - 8	Premium	6500	\$750	\$1,772	\$1,598	\$1,504	\$1,416
			6500	\$750	\$1,837	\$1,657	\$1,558	\$1,468
	17 - 24	6500	\$750	\$1,989	\$1,796	\$1,685	\$1,588	
	25 - 32	6500	\$750	\$2,074	\$1,874	\$1,755	\$1,655	
	33 - 40	13000	\$750	\$2,229	\$2,016	\$1,885	\$1,778	
21	4 - 8	Basic	6500	\$750	\$1,942	\$1,751	\$1,648	\$1,552
			6500	\$750	\$2,008	\$1,811	\$1,703	\$1,604
	13 - 18	6500	\$750	\$2,080	\$1,877	\$1,763	\$1,661	
	19 - 24	6500	\$750	\$2,159	\$1,950	\$1,829	\$1,724	
	25 - 30	6500	\$750	\$2,244	\$2,027	\$1,900	\$1,791	
21	4 - 8	Basic	13000	\$750	\$2,329	\$2,105	\$1,970	\$1,858
			13000	\$750	\$2,399	\$2,170	\$2,029	\$1,914
			13000	\$750	\$2,496	\$2,258	\$2,109	\$1,990

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge				
					12 Months	24 Months	36 Months	60 Months	
21	4 - 8	Premium	6500	\$750	\$1,942	\$1,751	\$1,648	\$1,552	
			6500	\$750	\$2,008	\$1,811	\$1,703	\$1,604	
	17 - 24	6500	\$750	\$2,159	\$1,950	\$1,829	\$1,724		
	25 - 32	6500	\$750	\$2,244	\$2,027	\$1,900	\$1,791		
	33 - 40	13000	\$750	\$2,399	\$2,170	\$2,029	\$1,914		
24	4 - 8	Basic	6500	\$750	\$2,099	\$1,892	\$1,781	\$1,678	
			6500	\$750	\$2,164	\$1,952	\$1,836	\$1,729	
	13 - 18	6500	\$750	\$2,237	\$2,019	\$1,896	\$1,787		
	19 - 24	6500	\$750	\$2,316	\$2,091	\$1,962	\$1,849		
	25 - 30	6500	\$750	\$2,401	\$2,169	\$2,033	\$1,917		
	31 - 36	13000	\$750	\$2,486	\$2,246	\$2,103	\$1,984		
	37 - 42	13000	\$750	\$2,556	\$2,311	\$2,162	\$2,040		
	43 - 50	13000	\$750	\$2,652	\$2,399	\$2,242	\$2,116		
	24	4 - 8	Premium	6500	\$750	\$2,099	\$1,892	\$1,781	\$1,678
				6500	\$750	\$2,164	\$1,952	\$1,836	\$1,729
17 - 24		6500	\$750	\$2,316	\$2,091	\$1,962	\$1,849		
25 - 32		6500	\$750	\$2,401	\$2,169	\$2,033	\$1,917		
33 - 40		13000	\$750	\$2,556	\$2,311	\$2,162	\$2,040		
27	4 - 8	Basic	6500	\$750	\$2,261	\$2,038	\$1,919	\$1,807	
			6500	\$750	\$2,327	\$2,097	\$1,974	\$1,859	
	13 - 18	6500	\$750	\$2,399	\$2,164	\$2,034	\$1,916		
	19 - 24	6500	\$750	\$2,478	\$2,236	\$2,100	\$1,979		
	25 - 30	6500	\$750	\$2,563	\$2,314	\$2,171	\$2,046		
	31 - 36	13000	\$750	\$2,648	\$2,392	\$2,241	\$2,113		
	37 - 42	13000	\$750	\$2,718	\$2,456	\$2,300	\$2,169		
	43 - 50	13000	\$750	\$2,815	\$2,545	\$2,380	\$2,245		

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
27	4 - 8	Premium	6500	\$750	\$2,261	\$2,038	\$1,919	\$1,807
			6500	\$750	\$2,327	\$2,097	\$1,974	\$1,859
	17 - 24	6500	\$750	\$2,478	\$2,236	\$2,100	\$1,979	
	25 - 32	6500	\$750	\$2,563	\$2,314	\$2,171	\$2,046	
	33 - 40	13000	\$750	\$2,718	\$2,456	\$2,300	\$2,169	
30	4 - 8	Basic	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
	13 - 18	6500	\$750	\$2,561	\$2,310	\$2,172	\$2,046	
	19 - 24	6500	\$750	\$2,640	\$2,383	\$2,238	\$2,109	
	25 - 30	6500	\$750	\$2,725	\$2,461	\$2,309	\$2,176	
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
	17 - 24	6500	\$750	\$2,640	\$2,383	\$2,238	\$2,109	
	25 - 32	6500	\$750	\$2,725	\$2,461	\$2,309	\$2,176	
	33 - 40	13000	\$750	\$2,880	\$2,603	\$2,438	\$2,299	
33	4 - 8	Basic	6500	\$750	\$2,976	\$2,691	\$2,519	\$2,375
			6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
	9 - 12	6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989	
	13 - 18	6500	\$750	\$2,640	\$2,383	\$2,238	\$2,109	
	19 - 24	6500	\$750	\$2,725	\$2,461	\$2,309	\$2,176	
33	4 - 8	Basic	6500	\$750	\$2,880	\$2,603	\$2,438	\$2,299
			6500	\$750	\$2,976	\$2,691	\$2,519	\$2,375
	9 - 12	6500	\$750	\$2,580	\$2,325	\$2,190	\$2,063	
	13 - 18	6500	\$750	\$2,646	\$2,385	\$2,244	\$2,114	
	19 - 24	6500	\$750	\$2,718	\$2,451	\$2,305	\$2,172	
33	9 - 12	Basic	6500	\$750	\$2,797	\$2,524	\$2,371	\$2,234
			6500	\$750	\$2,882	\$2,602	\$2,441	\$2,301
	13 - 18	6500	\$750	\$2,882	\$2,602	\$2,441	\$2,301	
	19 - 24	6500	\$750	\$2,882	\$2,602	\$2,441	\$2,301	
	25 - 30	6500	\$750	\$2,882	\$2,602	\$2,441	\$2,301	
33	31 - 36	Basic	13000	\$750	\$2,967	\$2,679	\$2,512	\$2,369
			13000	\$750	\$3,037	\$2,744	\$2,571	\$2,424
	37 - 42	13000	\$750	\$3,037	\$2,744	\$2,571	\$2,424	
	43 - 50	13000	\$750	\$3,134	\$2,832	\$2,651	\$2,501	
	43 - 50	13000	\$750	\$3,134	\$2,832	\$2,651	\$2,501	

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
33	4 - 8	Premium	6500	\$750	\$2,580	\$2,325	\$2,190	\$2,063
			6500	\$750	\$2,646	\$2,385	\$2,244	\$2,114
	17 - 24	6500	\$750	\$2,797	\$2,524	\$2,371	\$2,234	
	25 - 32	6500	\$750	\$2,882	\$2,602	\$2,441	\$2,301	
	33 - 40	13000	\$750	\$3,037	\$2,744	\$2,571	\$2,424	
36	4 - 8	Basic	6500	\$750	\$2,742	\$2,471	\$2,328	\$2,192
			6500	\$750	\$2,807	\$2,530	\$2,383	\$2,244
	13 - 18	6500	\$750	\$2,880	\$2,597	\$2,443	\$2,301	
	19 - 24	6500	\$750	\$2,959	\$2,669	\$2,509	\$2,364	
	25 - 30	6500	\$750	\$3,044	\$2,747	\$2,580	\$2,431	
36	4 - 8	Premium	6500	\$750	\$2,742	\$2,471	\$2,328	\$2,192
			6500	\$750	\$2,807	\$2,530	\$2,383	\$2,244
	17 - 24	6500	\$750	\$2,959	\$2,669	\$2,509	\$2,364	
	25 - 32	6500	\$750	\$3,044	\$2,747	\$2,580	\$2,431	
	33 - 40	13000	\$750	\$3,199	\$2,889	\$2,709	\$2,554	
39	4 - 8	Basic	6500	\$750	\$2,899	\$2,612	\$2,462	\$2,318
			6500	\$750	\$2,965	\$2,672	\$2,516	\$2,369
	13 - 18	6500	\$750	\$3,037	\$2,738	\$2,577	\$2,427	
	19 - 24	6500	\$750	\$3,116	\$2,811	\$2,643	\$2,489	
	25 - 30	6500	\$750	\$3,201	\$2,888	\$2,713	\$2,557	
39	4 - 8	Basic	13000	\$750	\$3,286	\$2,966	\$2,784	\$2,624
			13000	\$750	\$3,356	\$3,031	\$2,843	\$2,680
			13000	\$750	\$3,453	\$3,119	\$2,923	\$2,756

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
39	4 - 8	Premium	6500	\$750	\$2,899	\$2,612	\$2,462	\$2,318
	9 - 16		6500	\$750	\$2,965	\$2,672	\$2,516	\$2,369
	17 - 24		6500	\$750	\$3,116	\$2,811	\$2,643	\$2,489
	25 - 32		6500	\$750	\$3,201	\$2,888	\$2,713	\$2,557
	33 - 40		13000	\$750	\$3,356	\$3,031	\$2,843	\$2,680
42	41 - 50		13000	\$750	\$3,453	\$3,119	\$2,923	\$2,756
	4 - 8	Basic	6500	\$750	\$3,061	\$2,758	\$2,599	\$2,447
	9 - 12		6500	\$750	\$3,126	\$2,818	\$2,654	\$2,499
	13 - 18		6500	\$750	\$3,199	\$2,885	\$2,714	\$2,556
	19 - 24		6500	\$750	\$3,278	\$2,957	\$2,780	\$2,619
	25 - 30		6500	\$750	\$3,363	\$3,035	\$2,851	\$2,686
	31 - 36		13000	\$750	\$3,448	\$3,112	\$2,921	\$2,753
	37 - 42		13000	\$750	\$3,518	\$3,177	\$2,980	\$2,809
	43 - 50		13000	\$750	\$3,614	\$3,265	\$3,060	\$2,885
	4 - 8	Premium	6500	\$750	\$3,061	\$2,758	\$2,599	\$2,447
42	9 - 16		6500	\$750	\$3,126	\$2,818	\$2,654	\$2,499
	17 - 24		6500	\$750	\$3,278	\$2,957	\$2,780	\$2,619
	25 - 32		6500	\$750	\$3,363	\$3,035	\$2,851	\$2,686
	33 - 40		13000	\$750	\$3,518	\$3,177	\$2,980	\$2,809
	41 - 50		13000	\$750	\$3,614	\$3,265	\$3,060	\$2,885

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
45	4 - 8	Basic	6500	\$750	\$3,223	\$2,904	\$2,737	\$2,577
			6500	\$750	\$3,289	\$2,963	\$2,791	\$2,629
	13 - 18	6500	\$750	\$3,361	\$3,030	\$2,852	\$2,686	
	19 - 24	6500	\$750	\$3,440	\$3,102	\$2,918	\$2,749	
	25 - 30	6500	\$750	\$3,525	\$3,180	\$2,988	\$2,816	
	31 - 36	13000	\$750	\$3,610	\$3,258	\$3,059	\$2,883	
	37 - 42	13000	\$750	\$3,680	\$3,322	\$3,118	\$2,939	
	43 - 50	13000	\$750	\$3,777	\$3,411	\$3,198	\$3,015	
45	4 - 8	Premium	6500	\$750	\$3,223	\$2,904	\$2,737	\$2,577
			6500	\$750	\$3,289	\$2,963	\$2,791	\$2,629
	17 - 24	6500	\$750	\$3,440	\$3,102	\$2,918	\$2,749	
	25 - 32	6500	\$750	\$3,525	\$3,180	\$2,988	\$2,816	
	33 - 40	13000	\$750	\$3,680	\$3,322	\$3,118	\$2,939	
	41 - 50	13000	\$750	\$3,777	\$3,411	\$3,198	\$3,015	

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
2	4 - 8	Basic	6500	\$750	\$625	\$566	\$528	\$498
	9 - 15				\$690	\$625	\$582	\$550
2	4 - 10	Premium	6500	\$750	\$625	\$566	\$528	\$498
4	4 - 8	Basic	6500	\$750	\$807	\$729	\$683	\$644
	9 - 15				\$872	\$789	\$737	\$695
	16 - 21				\$1,024	\$928	\$863	\$815
	22 - 30				\$1,108	\$1,006	\$934	\$883
4	4 - 10	Premium	6500	\$750	\$807	\$729	\$683	\$644
	11 - 20				\$1,024	\$928	\$863	\$815
6	4 - 8	Basic	6500	\$750	\$988	\$893	\$837	\$789
	9 - 15				\$1,054	\$952	\$891	\$841
	16 - 21				\$1,205	\$1,091	\$1,018	\$961
	22 - 30				\$1,290	\$1,169	\$1,088	\$1,028
	31 - 37				\$1,375	\$1,247	\$1,159	\$1,095
6	38 - 45	Basic	13000	\$750	\$1,445	\$1,311	\$1,218	\$1,151
	4 - 10				Premium	6500	\$750	\$988
11 - 20	\$1,205	\$1,091	\$1,018	\$961				
21 - 30	\$1,290	\$1,169	\$1,088	\$1,028				
8	4 - 8	Basic	6500	\$750	\$1,172	\$1,058	\$993	\$936
	9 - 15				\$1,237	\$1,117	\$1,047	\$987
	16 - 21				\$1,388	\$1,256	\$1,174	\$1,107
	22 - 30				\$1,473	\$1,334	\$1,244	\$1,175
	31 - 37				\$1,558	\$1,412	\$1,315	\$1,242
8	38 - 45	Basic	13000	\$750	\$1,628	\$1,476	\$1,374	\$1,298
	4 - 10				Premium	6500	\$750	\$1,172
11 - 20	\$1,388	\$1,256	\$1,174	\$1,107				
21 - 30	\$1,473	\$1,334	\$1,244	\$1,175				
31 - 40	\$1,558	\$1,412	\$1,315	\$1,242				

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
10	4 - 8	Basic	6500	\$750	\$1,353	\$1,221	\$1,147	\$1,081
			6500	\$750	\$1,418	\$1,281	\$1,202	\$1,133
	22 - 30		6500	\$750	\$1,570	\$1,420	\$1,328	\$1,253
					\$1,655	\$1,498	\$1,399	\$1,320
					\$1,740	\$1,575	\$1,469	\$1,387
					\$1,810	\$1,640	\$1,528	\$1,443
10	4 - 10	Premium	6500	\$750	\$1,353	\$1,221	\$1,147	\$1,081
			6500	\$750	\$1,570	\$1,420	\$1,328	\$1,253
	31 - 40		6500	\$750	\$1,655	\$1,498	\$1,399	\$1,320
					\$1,740	\$1,575	\$1,469	\$1,387
					\$1,906	\$1,728	\$1,608	\$1,519
					\$1,906	\$1,728	\$1,608	\$1,519
15	4 - 8	Basic	6500	\$750	\$1,618	\$1,460	\$1,372	\$1,293
			6500	\$750	\$1,684	\$1,519	\$1,427	\$1,345
	22 - 30		6500	\$750	\$1,835	\$1,658	\$1,553	\$1,465
					\$1,920	\$1,736	\$1,624	\$1,532
					\$2,005	\$1,814	\$1,694	\$1,599
					\$2,075	\$1,878	\$1,753	\$1,655
15	4 - 10	Premium	6500	\$750	\$1,618	\$1,460	\$1,372	\$1,293
			6500	\$750	\$1,835	\$1,658	\$1,553	\$1,465
	31 - 40		6500	\$750	\$1,920	\$1,736	\$1,624	\$1,532
					\$2,005	\$1,814	\$1,694	\$1,599
					\$2,172	\$1,967	\$1,833	\$1,731
					\$2,172	\$1,967	\$1,833	\$1,731

Issue Date: September 30, 2013

Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
20	4 - 8	Basic	6500	\$750	\$1,888	\$1,702	\$1,603	\$1,509
			6500	\$750	\$1,953	\$1,762	\$1,657	\$1,561
	16 - 21		6500	\$750	\$2,105	\$1,901	\$1,784	\$1,681
	22 - 30		6500	\$750	\$2,190	\$1,978	\$1,854	\$1,748
	31 - 37		13000	\$750	\$2,275	\$2,056	\$1,925	\$1,815
	38 - 45		13000	\$750	\$2,345	\$2,121	\$1,984	\$1,871
20	4 - 10	Premium	6500	\$750	\$1,888	\$1,702	\$1,603	\$1,509
			6500	\$750	\$2,105	\$1,901	\$1,784	\$1,681
	21 - 30		6500	\$750	\$2,190	\$1,978	\$1,854	\$1,748
	31 - 40		13000	\$750	\$2,275	\$2,056	\$1,925	\$1,815
	41 - 50		13000	\$750	\$2,441	\$2,209	\$2,064	\$1,947
	25	4 - 8	Basic	6500	\$750	\$2,153	\$1,941	\$1,828
6500	\$750			\$2,219	\$2,000	\$1,882	\$1,773	
25	16 - 21		6500	\$750	\$2,370	\$2,139	\$2,009	\$1,893
			6500	\$750	\$2,455	\$2,217	\$2,079	\$1,960
	31 - 37		13000	\$750	\$2,540	\$2,295	\$2,150	\$2,027
	38 - 45		13000	\$750	\$2,610	\$2,359	\$2,209	\$2,083
	46 - 50		13000	\$750	\$2,707	\$2,448	\$2,289	\$2,159
	25	4 - 10	Premium	6500	\$750	\$2,153	\$1,941	\$1,828
6500	\$750			\$2,370	\$2,139	\$2,009	\$1,893	
25	21 - 30		6500	\$750	\$2,455	\$2,217	\$2,079	\$1,960
			13000	\$750	\$2,540	\$2,295	\$2,150	\$2,027
	41 - 50		13000	\$750	\$2,707	\$2,448	\$2,289	\$2,159

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SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
30	4 - 8	Basic	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
	16 - 21		6500	\$750	\$2,640	\$2,383	\$2,238	\$2,109
	22 - 30		6500	\$750	\$2,725	\$2,461	\$2,309	\$2,176
	31 - 37		13000	\$750	\$2,810	\$2,538	\$2,380	\$2,243
	38 - 45		13000	\$750	\$2,880	\$2,603	\$2,438	\$2,299
30	4 - 10	Premium	6500	\$750	\$2,976	\$2,691	\$2,519	\$2,375
			6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
	11 - 20		6500	\$750	\$2,640	\$2,383	\$2,238	\$2,109
	21 - 30		6500	\$750	\$2,725	\$2,461	\$2,309	\$2,176
	31 - 40		13000	\$750	\$2,810	\$2,538	\$2,380	\$2,243
	41 - 50		13000	\$750	\$2,976	\$2,691	\$2,519	\$2,375
35	4 - 8	Basic	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
	16 - 21		6500	\$750	\$2,640	\$2,383	\$2,238	\$2,109
	22 - 30		6500	\$750	\$2,725	\$2,461	\$2,309	\$2,176
	31 - 37		13000	\$750	\$2,810	\$2,538	\$2,380	\$2,243
	38 - 45		13000	\$750	\$2,880	\$2,603	\$2,438	\$2,299
35	4 - 10	Premium	6500	\$750	\$2,976	\$2,691	\$2,519	\$2,375
			6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
	11 - 20		6500	\$750	\$2,640	\$2,383	\$2,238	\$2,109
	21 - 30		6500	\$750	\$2,725	\$2,461	\$2,309	\$2,176
	31 - 40		13000	\$750	\$2,810	\$2,538	\$2,380	\$2,243
	41 - 50		13000	\$750	\$2,976	\$2,691	\$2,519	\$2,375

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SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
40	4 - 8	Basic	6500	\$750	\$2,953	\$2,661	\$2,508	\$2,361
			6500	\$750	\$3,018	\$2,721	\$2,562	\$2,413
	16 - 21		6500	\$750	\$3,170	\$2,860	\$2,688	\$2,533
	22 - 30		6500	\$750	\$3,255	\$2,937	\$2,759	\$2,600
	31 - 37		13000	\$750	\$3,340	\$3,015	\$2,830	\$2,667
	38 - 45		13000	\$750	\$3,410	\$3,080	\$2,888	\$2,723
40	4 - 10	Premium	6500	\$750	\$3,506	\$3,168	\$2,969	\$2,799
			6500	\$750	\$3,170	\$2,860	\$2,688	\$2,533
	21 - 30		6500	\$750	\$3,255	\$2,937	\$2,759	\$2,600
	31 - 40		13000	\$750	\$3,340	\$3,015	\$2,830	\$2,667
	41 - 50		13000	\$750	\$3,506	\$3,168	\$2,969	\$2,799
	45	4 - 8	Basic	6500	\$750	\$3,223	\$2,904	\$2,737
6500				\$750	\$3,289	\$2,963	\$2,791	\$2,629
16 - 21			6500	\$750	\$3,440	\$3,102	\$2,918	\$2,749
22 - 30			6500	\$750	\$3,525	\$3,180	\$2,988	\$2,816
31 - 37			13000	\$750	\$3,610	\$3,258	\$3,059	\$2,883
38 - 45			13000	\$750	\$3,680	\$3,322	\$3,118	\$2,939
45	4 - 10	Premium	6500	\$750	\$3,777	\$3,411	\$3,198	\$3,015
			6500	\$750	\$3,223	\$2,904	\$2,737	\$2,577
	11 - 20		6500	\$750	\$3,440	\$3,102	\$2,918	\$2,749
	21 - 30		6500	\$750	\$3,525	\$3,180	\$2,988	\$2,816
	31 - 40		13000	\$750	\$3,610	\$3,258	\$3,059	\$2,883
	41 - 50		13000	\$750	\$3,777	\$3,411	\$3,198	\$3,015

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SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
50	4 - 8	Basic	6500	\$750	\$3,488	\$3,142	\$2,962	\$2,789
			6500	\$750	\$3,553	\$3,202	\$3,017	\$2,841
	16 - 21	6500	\$750	\$3,705	\$3,341	\$3,143	\$2,961	
	22 - 30	6500	\$750	\$3,790	\$3,419	\$3,214	\$3,028	
	31 - 37	13000	\$750	\$3,875	\$3,496	\$3,284	\$3,095	
	38 - 45	13000	\$750	\$3,945	\$3,561	\$3,343	\$3,151	
50	4 - 10	Premium	6500	\$750	\$4,041	\$3,649	\$3,423	\$3,227
			6500	\$750	\$3,488	\$3,142	\$2,962	\$2,789
	11 - 20	6500	\$750	\$3,705	\$3,341	\$3,143	\$2,961	
	21 - 30	6500	\$750	\$3,790	\$3,419	\$3,214	\$3,028	
	31 - 40	13000	\$750	\$3,875	\$3,496	\$3,284	\$3,095	
	41 - 50	13000	\$750	\$4,041	\$3,649	\$3,423	\$3,227	
55	4 - 8	Basic	6500	\$750	\$3,605	\$3,247	\$3,061	\$2,882
			6500	\$750	\$3,670	\$3,307	\$3,115	\$2,934
	16 - 21	6500	\$750	\$3,821	\$3,446	\$3,242	\$3,054	
	22 - 30	6500	\$750	\$3,906	\$3,523	\$3,312	\$3,121	
	31 - 37	13000	\$750	\$3,991	\$3,601	\$3,383	\$3,188	
	38 - 45	13000	\$750	\$4,061	\$3,666	\$3,442	\$3,244	
55	4 - 10	Premium	6500	\$750	\$4,158	\$3,754	\$3,522	\$3,320
			6500	\$750	\$3,605	\$3,247	\$3,061	\$2,882
	11 - 20	6500	\$750	\$3,821	\$3,446	\$3,242	\$3,054	
	21 - 30	6500	\$750	\$3,906	\$3,523	\$3,312	\$3,121	
	31 - 40	13000	\$750	\$3,991	\$3,601	\$3,383	\$3,188	
	41 - 50	13000	\$750	\$4,158	\$3,754	\$3,522	\$3,320	

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SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
60	4 - 8	Basic	6500	\$750	\$3,723	\$3,353	\$3,161	\$2,977
			6500	\$750	\$3,788	\$3,413	\$3,216	\$3,028
	16 - 21		6500	\$750	\$3,939	\$3,552	\$3,342	\$3,148
	22 - 30		6500	\$750	\$4,024	\$3,629	\$3,413	\$3,215
	31 - 37		13000	\$750	\$4,109	\$3,707	\$3,483	\$3,283
	38 - 45		13000	\$750	\$4,179	\$3,772	\$3,542	\$3,338
60	4 - 10	Premium	6500	\$750	\$3,723	\$3,353	\$3,161	\$2,977
			6500	\$750	\$3,939	\$3,552	\$3,342	\$3,148
	21 - 30		6500	\$750	\$4,024	\$3,629	\$3,413	\$3,215
	31 - 40		13000	\$750	\$4,109	\$3,707	\$3,483	\$3,283
	41 - 50		13000	\$750	\$4,276	\$3,860	\$3,622	\$3,415
	65	4 - 8	Basic	6500	\$750	\$3,839	\$3,457	\$3,260
65	4 - 10	Premium	6500	\$750	\$3,839	\$3,457	\$3,260	\$3,069
			6500	\$750	\$4,055	\$3,656	\$3,441	\$3,241
	21 - 30		6500	\$750	\$4,140	\$3,734	\$3,512	\$3,308
	31 - 37		13000	\$750	\$4,225	\$3,811	\$3,582	\$3,375
	38 - 45		13000	\$750	\$4,295	\$3,876	\$3,641	\$3,431
	46 - 50		13000	\$750	\$4,392	\$3,964	\$3,721	\$3,507
65	4 - 10	Premium	6500	\$750	\$3,839	\$3,457	\$3,260	\$3,069
			6500	\$750	\$4,055	\$3,656	\$3,441	\$3,241
	21 - 30		6500	\$750	\$4,140	\$3,734	\$3,512	\$3,308
	31 - 40		13000	\$750	\$4,225	\$3,811	\$3,582	\$3,375
	41 - 50		13000	\$750	\$4,392	\$3,964	\$3,721	\$3,507

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SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge				
					12 Months	24 Months	36 Months	60 Months	
70	4 - 8	Basic	6500	\$750	\$3,957	\$3,564	\$3,360	\$3,164	
			6500	\$750	\$4,022	\$3,623	\$3,415	\$3,215	
	16 - 21		6500	\$750	\$4,173	\$3,762	\$3,541	\$3,335	
	22 - 30		6500	\$750	\$4,258	\$3,840	\$3,612	\$3,403	
	31 - 37		13000	\$750	\$4,343	\$3,918	\$3,682	\$3,470	
	38 - 45		13000	\$750	\$4,413	\$3,982	\$3,741	\$3,526	
70	4 - 10	Premium	6500	\$750	\$3,957	\$3,564	\$3,360	\$3,164	
			6500	\$750	\$4,173	\$3,762	\$3,541	\$3,335	
	21 - 30		6500	\$750	\$4,258	\$3,840	\$3,612	\$3,403	
	31 - 40		13000	\$750	\$4,343	\$3,918	\$3,682	\$3,470	
	41 - 50		13000	\$750	\$4,510	\$4,071	\$3,821	\$3,602	
	75	4 - 8	Basic	6500	\$750	\$4,073	\$3,669	\$3,459	\$3,257
75	4 - 15		6500	\$750	\$4,138	\$3,728	\$3,513	\$3,309	
			6500	\$750	\$4,290	\$3,867	\$3,640	\$3,429	
	16 - 21		6500	\$750	\$4,290	\$3,867	\$3,640	\$3,429	
	22 - 30		6500	\$750	\$4,375	\$3,945	\$3,710	\$3,496	
	31 - 37		13000	\$750	\$4,459	\$4,023	\$3,781	\$3,563	
	38 - 45		13000	\$750	\$4,530	\$4,087	\$3,840	\$3,619	
75	46 - 50		13000	\$750	\$4,626	\$4,176	\$3,920	\$3,695	
			75	4 - 10	Premium	6500	\$750	\$4,073	\$3,669
	11 - 20		6500	\$750	\$4,290	\$3,867	\$3,640	\$3,429	
	21 - 30		6500	\$750	\$4,375	\$3,945	\$3,710	\$3,496	
	31 - 40		13000	\$750	\$4,459	\$4,023	\$3,781	\$3,563	
	41 - 50		13000	\$750	\$4,626	\$4,176	\$3,920	\$3,695	

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SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
80	4 - 8	Basic	6500	\$750	\$4,184	\$3,769	\$3,554	\$3,346
			6500	\$750	\$4,249	\$3,829	\$3,608	\$3,397
	16 - 21	6500	\$750	\$4,401	\$3,968	\$3,735	\$3,517	
	22 - 30	6500	\$750	\$4,486	\$4,045	\$3,805	\$3,585	
	31 - 37	13000	\$750	\$4,570	\$4,123	\$3,876	\$3,652	
	38 - 45	13000	\$750	\$4,641	\$4,188	\$3,935	\$3,708	
	46 - 50	13000	\$750	\$4,737	\$4,276	\$4,015	\$3,784	
80	4 - 10	Premium	6500	\$750	\$4,184	\$3,769	\$3,554	\$3,346
			6500	\$750	\$4,401	\$3,968	\$3,735	\$3,517
	21 - 30	6500	\$750	\$4,486	\$4,045	\$3,805	\$3,585	
	31 - 40	13000	\$750	\$4,570	\$4,123	\$3,876	\$3,652	
	41 - 50	13000	\$750	\$4,737	\$4,276	\$4,015	\$3,784	
85	4 - 8	Basic	6500	\$750	\$4,302	\$3,875	\$3,654	\$3,440
			6500	\$750	\$4,367	\$3,935	\$3,709	\$3,492
	16 - 21	6500	\$750	\$4,519	\$4,074	\$3,835	\$3,612	
	22 - 30	6500	\$750	\$4,604	\$4,151	\$3,906	\$3,679	
	31 - 37	13000	\$750	\$4,688	\$4,229	\$3,976	\$3,746	
	38 - 45	13000	\$750	\$4,759	\$4,294	\$4,035	\$3,802	
	46 - 50	13000	\$750	\$4,855	\$4,382	\$4,115	\$3,878	
85	4 - 10	Premium	6500	\$750	\$4,302	\$3,875	\$3,654	\$3,440
			6500	\$750	\$4,519	\$4,074	\$3,835	\$3,612
	21 - 30	6500	\$750	\$4,604	\$4,151	\$3,906	\$3,679	
	31 - 40	13000	\$750	\$4,688	\$4,229	\$3,976	\$3,746	
	41 - 50	13000	\$750	\$4,855	\$4,382	\$4,115	\$3,878	

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SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
90	4 - 8	Basic	6500	\$750	\$4,418	\$3,980	\$3,753	\$3,533
			6500	\$750	\$4,484	\$4,039	\$3,807	\$3,585
	16 - 21		6500	\$750	\$4,635	\$4,178	\$3,934	\$3,705
	22 - 30		6500	\$750	\$4,720	\$4,256	\$4,004	\$3,772
	31 - 37		13000	\$750	\$4,805	\$4,334	\$4,075	\$3,839
	38 - 45		13000	\$750	\$4,875	\$4,398	\$4,134	\$3,895
90	46 - 50		13000	\$750	\$4,972	\$4,487	\$4,214	\$3,971
	4 - 10	Premium	6500	\$750	\$4,418	\$3,980	\$3,753	\$3,533
			6500	\$750	\$4,635	\$4,178	\$3,934	\$3,705
	21 - 30		6500	\$750	\$4,720	\$4,256	\$4,004	\$3,772
	31 - 40		13000	\$750	\$4,805	\$4,334	\$4,075	\$3,839
41 - 50		13000	\$750	\$4,972	\$4,487	\$4,214	\$3,971	
100	4 - 8	Basic	6500	\$750	\$4,652	\$4,190	\$3,952	\$3,721
			6500	\$750	\$4,718	\$4,250	\$4,006	\$3,772
	16 - 21		6500	\$750	\$4,869	\$4,389	\$4,133	\$3,892
	22 - 30		6500	\$750	\$4,954	\$4,467	\$4,203	\$3,959
	31 - 37		13000	\$750	\$5,039	\$4,544	\$4,274	\$4,027
	38 - 45		13000	\$750	\$5,109	\$4,609	\$4,333	\$4,082
100	46 - 50		13000	\$750	\$5,206	\$4,697	\$4,413	\$4,159
	4 - 10	Premium	6500	\$750	\$4,652	\$4,190	\$3,952	\$3,721
			6500	\$750	\$4,869	\$4,389	\$4,133	\$3,892
	21 - 30		6500	\$750	\$4,954	\$4,467	\$4,203	\$3,959
	31 - 40		13000	\$750	\$5,039	\$4,544	\$4,274	\$4,027
41 - 50		13000	\$750	\$5,206	\$4,697	\$4,413	\$4,159	

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SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
350	4 - 8	Basic	6500	\$750	\$11,709	\$11,696	\$11,682	\$11,676
			6500	\$750	\$11,774	\$11,755	\$11,737	\$11,727
	16 - 21		6500	\$750	\$11,926	\$11,894	\$11,863	\$11,847
	22 - 30		6500	\$750	\$12,011	\$11,972	\$11,934	\$11,915
	31 - 37		13000	\$750	\$12,095	\$12,050	\$12,004	\$11,982
	38 - 45		13000	\$750	\$12,166	\$12,114	\$12,063	\$12,038
350	4 - 10	Premium	6500	\$750	\$11,709	\$11,696	\$11,682	\$11,676
			6500	\$750	\$11,926	\$11,894	\$11,863	\$11,847
	21 - 30		6500	\$750	\$12,011	\$11,972	\$11,934	\$11,915
	31 - 40		13000	\$750	\$12,095	\$12,050	\$12,004	\$11,982
	41 - 50		13000	\$750	\$12,262	\$12,203	\$12,143	\$12,114

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Effective Date:

SECTION 1 - NETWORK SERVICES AND RATES, (CONT'D.)

1.2 Converged Voice Service, (Cont'd.)

1.2.3 Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

4. Transport

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
T1	\$0	\$85	\$77	\$72	\$68
DS3	\$0	\$325	\$293	\$276	\$260
OC3	\$0	\$915	\$824	\$778	\$732
OC12	\$0	\$1,755	\$1,580	\$1,492	\$1,404
OC48	\$0	\$6,000	\$5,400	\$5,100	\$4,800
Ethernet 10 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet 100 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet 1 Gbps	\$0	\$500	\$450	\$425	\$400

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES**2.1 Business Line and Terminal Features****2.1.1 General**

The features in this section are made available as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

2.1.2 Description of Features**A. Anonymous Call Rejection**

Allows Customer to reject calls if the calling number is marked as private.

B. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another Customer specified line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding (Busy) automatically reroutes an incoming call to a Customer predesignated number when the called number is busy.

Call Forwarding (Don't Answer) automatically reroutes an incoming call to a Customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding (Variable) allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature.

C. Call Hold

Allows call to be placed on hold.

D. Call Transfer (for Lines)

Call Transfer allows a Customer to receive an incoming call then transfer the calling party to any other number.

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**2.1 Business Line and Terminal Features, (Cont'd.)****2.1.2 Description of Features, (Cont'd.)****E. Call Waiting**

Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

F. Caller ID**1. Calling Number Delivery**

This Caller ID feature allows a Customer to see a caller's number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The number of originating callers who have requested that their name and number be blocked will not be populated on the Customer's CPE.

2. Calling Name & Number Delivery

This Caller ID feature allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records the name, number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The name and number of originating callers who have requested that their name and number be blocked will not be populated on the Customer's CPE.

3. Caller ID Blocking - Per Line

This feature allows the calling party to block display of its name and number on the called party's station equipment.

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**2.1 Business Line and Terminal Features, (Cont'd.)****2.1.2 Description of Features, (Cont'd.)****G. Continuous Redial**

The Continuous Redial feature allows a Customer to automatically redial the last number dialed. This is accomplished by the Customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the Customer.

The Continuous Redial feature also allows Customers, having reached a busy number, to dial a code before hanging up. The Continuous Redial feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

H. Distinctive Ringing

If the user has subscribed to additional telephone numbers (maximum of two), incoming calls may be distinguished via a unique ring.

I. Last Call Return

Allows the Customer to automatically place a call to the last number that called them by dialing a specific code. Once connected, the Customer will hear the ringing of this caller's line as if he/she dialed the caller directly.

J. Priority Call

Allows Customer to program a predetermined set of telephone numbers (depending on the specific switch on which the Customer is provisioned) to be identified by a special ring/call waiting tone.

K. Remote Access to Call Forwarding

Allows a Customer to access their call forwarding feature functionality from a remote location. Customers may change their forward to number from any number within the PSTN.

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**2.1 Business Line and Terminal Features, (Cont'd.)****2.1.2 Description of Features, (Cont'd.)****L. Remote Call Forwarding**

Remote Call Forwarding allows a Customer the ability to purchase additional Directory Numbers and to have calls to those telephone numbers forwarded on a permanent basis to a designated telephone number.

1. Conditions

- a. The telephone number to which calls are forwarded is user-defined.
- b. Changes to this number are made via a service order.
- c. Customers can request additional paths for Remote Call Forwarding service.
- d. A flat-rated monthly recurring charge applies for each main Remote Call Forwarding Directory Number and for each additional path ordered.
- e. If the telephone number from which calls are forwarded and the telephone number to which calls are forwarded is a toll call, Customers will be charged the appropriate toll charges for each call made to the originating telephone number.

M. Selective Call Forwarding

Selective Call Forwarding allows a Customer to specify a special list of telephone numbers. Incoming calls placed to the Customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**2.1 Business Line and Terminal Features, (Cont'd.)****2.1.2 Description of Features, (Cont'd.)****N. Selective Call Rejection**

Selective Call Rejection enables a Customer to reject call attempts from Customer specified numbers by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the Customer from these numbers will be prevented from terminating to the Customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A Customer may also reject future calls from the directory number of the most recent call received by dialing a code after completing the call.

O. Three-way Calling

The Three-way Calling feature allows a Customer to add a third party to an existing two-way call and form a 3-way call. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

2.1.3 Rates and Charges**A. Recurring and Nonrecurring Charges**

1. Standard Voice Service Options – Available at no additional charge on line and terminal voice services.

Feature

Calling Number Delivery
Caller ID Blocking – Per Line
Hunting (See Section 2.11)
Blocking (See Section 2.6)

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**2.1 Business Line and Terminal Features, (Cont'd.)****2.1.3 Rates and Charges, (Cont'd.)****A. Recurring and Nonrecurring Charges, (Cont'd.)**

2. Deluxe Feature Package – Available at no additional charge to Customers purchasing business lines as part of a Converged Voice Service as described in Section 1. All features will be available to the Customer. The Customer will have the option to activate or deactivate any of the features per business line.

Feature

Three-way Calling
Call Forwarding (Busy)
Call Forwarding (Don't Answer)
Call Forwarding (Variable)
Call Waiting (not available when Hunting is selected)
Call Transfer (for Lines)
Calling Name & Number Delivery
Call Hold
Last Call Return

3. Custom Feature Package – Available at \$7.50/line Monthly Recurring Charge to Customers purchasing business lines as part of a Converged Voice Service as described in Section 1. The Deluxe Feature Package described above is automatically included. In addition, the Customer may select any combination of the following features.

Feature

Remote Access to Call Forwarding
Distinctive Ringing
Continuous Redial
Selective Call Forwarding
Selective Call Rejection
Priority Call
Anonymous Call Rejection

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)

2.1 Business Line and Terminal Features, (Cont'd.)

2.1.3 Rates and Charges, (Cont'd.)

A. Recurring and Nonrecurring Charges, (Cont'd.)

4. Remote Call Forwarding - All LATAs

<u>Feature</u>	<u>Recurring Charges</u>	<u>Nonrecurring Charges</u>
Remote Call Forwarding – Initial Path	\$12.00	\$0.00
Remote Call Forwarding – Addl Path	\$12.00	\$0.00

5. Features Offered on Per Use Basis

<u>Feature</u>	<u>Per Use</u>
Call Waiting	\$0.75
Three Way Calling	\$0.75

B. Connection Charges

Connection charges may apply when a Customer requests connection to one or more features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premise.

C. Trial Period

The Company may elect to offer a free or reduced rate trial of any new feature(s) to prospective Customers within 90 days of the establishment of the new feature.

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)

2.2 Digital Trunk and PRI Features

The following features may be used with the Company's integrated products with Digital Trunk and PRI. Features are available as equipment and facilities permit.

2.2.1 Calling Number Delivery

This feature allows the Customer to receive the calling party's number on its station equipment. The Customer is responsible for providing the CPE required for this feature.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of an integrated product	Not Available	Not Available
With PRI Service as part of an integrated product	\$0.00	\$0.00

2.2.2 Calling Name and Number Delivery

Requires suitably equipped ISDN switching and terminal equipment and allows the network to pass Calling Name information (along with the calling line identification) between multiple groups within a PRI Serving Arrangement.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of an integrated product	Not Available	Not Available
With PRI Service as part of an integrated product	\$50.00	\$0.00

2.2.3 Calling Name and Number Transmission

This feature allows the Customer to send the calling name and number to the called party's station equipment. The Customer can restrict transmission through the use of Caller ID Blocking Service as described in Section 2.1.2.F.

Blocked Calling Number information will be delivered to certain qualifying Customers as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281, adopted January 4, 2002. Such Customers must certify to the Company their compliance with the waiver order's eligibility requirements.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of an integrated product	\$0.00	\$0.00
With PRI Service as part of an integrated product	\$0.00	\$0.00

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)

2.2 Digital Trunk and PRI Features, (Cont'd.)

2.2.4 CARE CPN Management

Using this feature, the Company will transmit the Customer's billing telephone number to the Customer's long distance provider. Requests to transmit individual number or CPN information will be handled on an individual case basis.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB

2.2.5 Blocking Service - See Section 2.6 for details.

2.2.6 Dialed Number Identification Service (DNIS)

ISDN PRI feature that delivers dialed number, including 8xx numbers, to Customer's PBX or other equipment.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service Per Trunk	\$5.00	\$0.00

2.2.7 E911 CPN Management*

This feature allows a Customer to send its calling number to the E911 dispatcher or PSAP during an emergency call.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB

* Included in standard configuration of Converged Voice Service.

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)

2.2 Digital Trunk and PRI Features, (Cont'd.)

2.2.8 Additional Trunk Groups

This feature allows the Customer to separate a facility into two or more trunk groups.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of an integrated product		
Up to 3 trunk groups	\$0.00	\$0.00
More than 3 trunk groups, per trunk group	\$50.00	\$50.00
With PRI Service as part of an integrated product		
Up to 3 trunk groups	\$0.00	\$0.00
More than 3 trunk groups, per trunk group	\$50.00	\$50.00
With Voice T1, where technically feasible		
Up to 3 trunk groups	\$0.00	\$0.00
More than 3 trunk groups, per trunk group	\$50.00	\$50.00

2.2.9 Additional Route Index

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$50.00
With PRI Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$50.00
With Voice T1, where technically feasible		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$50.00

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)

2.2 Digital Trunk and PRI Features, (Cont'd.)

2.2.10 Redirecting Number on PRI

This feature allows the Customer to separate a facility into two or more trunk groups.

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$0.00
With PRI Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$0.00
With Voice T1, where technically feasible		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$0.00

2.2.11 Redirected Dialed Number Identification Service (RDNIS)

Allows the call record of a Customer who has redirected (i.e., forwarded) an incoming call to an alternate location to carry not only the originating calling number information, but also the calling number identification of the telephone number from which the call was forwarded.

Requires ISDN compatible equipment provided by the Customer.

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charges</u>
With Voice T1, where technically feasible, per T1	\$50.00	\$0.00

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**2.3 Directory Assistance Service****2.3.1 General**

A Customer may obtain assistance, for a charge, in determining a telephone number within the local calling area by dialing Directory Assistance Service. A Customer may obtain directory listing information for any location within the United States by dialing 411 or 1 + (area code) + 555-1212. A Customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired. A maximum of two number requests is allowed per call.

2.3.2 Regulations

- A. A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:
1. Calls from coin telephones, including COCOTS.
 2. Requests for telephone numbers of non-published service.
 3. Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.
 4. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory, up to a maximum of 50 requests per month.
 5. Calls from Hospitals.
- B. The first three (3) calls each month, per service location, for requests to Directory Assistance will not be charged. Thereafter the rate per call is as listed below. There are no billing exemptions or allowances for National Directory Assistance requests.
- C. Where the Customer places a call to Directory Assistance via an operator or has Directory Assistance charges billed to a calling card or a telephone number other than the originating number, charges will apply as specified in Section 2.4 below.

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)

2.3 Directory Assistance Service, (Cont'd.)

2.3.3 Directory Assistance Call Completion

The charges as shown below apply for each request made to the Directory Assistance Operator in which the operator completes the call to the desired number, and are in addition to the charge for Directory Assistance. Only local calls can be completed automatically by using Directory Assistance Call Completion. If the Customer elects to have an intraLATA toll call completed by the Local Directory Assistance operator, the Company's standard intraLATA toll per minute charges will apply.

2.3.4 Rates and Charges (Per Call)

	<u>Per Call</u>	
	<u>Direct Directory Assistance</u>	<u>Operator Assisted Directory Assistance</u>
Directory Assistance, per Query	\$1.50	\$2.71
National Directory Assistance, per Query	\$1.99	\$2.71
Call Completion Charge Per Call Completed	\$1.50	

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)

2.4 Local Operator Service

2.4.1 General

Local calls may be completed or billed with the live or mechanical assistance of the Company's operator center. Calls may be billed collect to the called party, to an authorized third party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call, as indicated below.

2.4.2 Rates and Charges

	<u>Per Call</u>
Operator Assisted Calling Card	\$2.95
Customer Dialed Calling Card	\$1.45
Person-to-Person	\$4.88
Third Number Billed	\$2.71
Collect Call	\$2.71
Operator Assisted Calling	\$2.95
All Other Operator Assistance	\$2.00

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**2.5 Voice Mail Service****2.5.1 General**

Voice Mail Service (VMS) provides the Customer with the capability to receive, send, store and retrieve voice messages over the telephone network. VMS is offered where Simplified Message Desk Interface II (SMDI II) and VMS facilities are available.

The basic component of VMS is the mailbox that provides for receipt and storage of messages. VMS is accessed via a touch-tone telephone or similar Dual Tone Multifrequency (DTMF) device and requires the input of a passcode.

VMS is comprised of tiered levels of applications in packages with one or more optional features available. The Customer must access Voice Mail through the use of other network access service provided by the Company or other telecommunications common carriers. Such access, including applicable local usage and toll charges, is the responsibility of the Voice Mail Service Customer.

2.5.2 Business VMS Offerings

Basic Mailbox - provides the Customer with Call Answering and Messaging and Busy Greeting abilities. A Basic Mailbox may receive twenty-five (25) messages in a billing period for the flat fee, messages over the allowance will be charged an additional per-message charge. Features include Delivery Options and 5 Group Lists. The VMS mailbox holds 15 messages, with a 15 day retention period, a Greeting length of 2 minutes and the ability to receive messages of 2 minutes duration. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included.

Enhanced Mailbox - provides the Customer with Call Answering and Messaging, Busy Greeting, Reminder and Future Delivery abilities. Features include Delivery Options, 15 Group Lists and Extended Absence Greeting. An Enhanced mailbox may receive 50 messages in a billing period for the flat fee, messages over the allowance will be charged a per message charge. The VMS mailbox holds 60 messages, with a 45 day retention period, a Greeting length of 5 minutes and the ability to receive messages of 5 minutes duration. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included.

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**2.5 Voice Mail Service, (Cont'd.)****2.5.2 Business VMS Offerings, (Cont'd.)**

Deluxe Mailbox - provides the Customer with Call Answering and Messaging, Busy Greeting, expanded Reminder, and Future Delivery abilities. Features include Delivery Options, 15 Group Lists, Extended Absence Greeting and Revert to Operator. A business stand-alone Deluxe Mailbox may receive 73 messages in a billing period for the flat fee, messages over the allowance will be charged an additional per message charge. The VMS mailbox allows up to 73 messages, with a 45-day retention period and a Greeting length of 5 minutes. Message may be up to 5 minutes duration per message. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included.

2.5.3 Other Services

Pager Notification - allows you to assign a pager number that will be called when a message is received in your mailbox. This feature is only programmable by TWTC and pager out-dial numbers are limited to 800 numbers only.

Tree – A menu option that allows incoming callers to select from a menu of pre-selected one digit options and be routed to that option.

Auto Receptionist – voice mail application frequently used as an automated versus a live receptionist who directs the caller to enter the extension number they are calling and be transferred. Most often used to direct overflow traffic coming in to the receptionist.

Sub Mailboxes – personal mailboxes grouped under a master mailbox.

Greeting Only (5 minutes) – Provides the caller with a notice/greeting only. The length of the greeting can be up to 5 minutes. The caller cannot leave a message.

Greeting Only (10 minutes) – Provides the caller with a notice/greeting only. The length of the greeting can be up to 10 minutes. The caller cannot leave a message.

“Virtual” options on the above products are also supported. These do not require the provisioning of a physical line in order to be supported. These include:

Virtual Auto Receptionist/ Auto Attendant

Virtual Basic Mailbox

Virtual Deluxe Mailbox

Virtual Enhanced Mailbox

Virtual Greeting Only (5 minutes)

Virtual Greeting Only (10 minutes)

Virtual Tree

Virtual Pager Notification

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)

2.5 Voice Mail Service, (Cont'd.)

2.5.4 Recurring and Nonrecurring Charges

A. All LATA's where available

Service is offered on a month to month basis.

Per Individual Mailbox (up to 100 Mail Addresses):

	<u>Monthly Recurring</u> <u>Charge</u>	<u>Nonrecurring</u> <u>Charge</u>
Basic Mailbox	\$6.95	\$22.00
Enhanced Mailbox	\$8.95	\$22.00
Deluxe Mailbox	\$10.95	\$22.00

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**2.6 Blocking Service****2.6.1 General**

Blocking service is a feature that permits Customers to restrict access from their telephone line to various discretionary services. The following options are available to business Customers. One, all or any combination may be selected.

- A. Call Blocking (900, 971, 974, 976 & 700 NPA) - automatically enabled on all lines to block all calls beginning with the NPA of 900, 971, 974, 976 and 700 (i.e. 900-XXX-XXXX) from being placed. Call Blocking is automatically enabled on all Converged Voice Service lines when provisioned using off-net facilities.
- B. Toll Restriction (1+ and 0+ Blocking) - provides the Customer with a method of denying access to some or all of the toll network and operator services. Toll Restriction will not block the following types of calls: 911(Emergency) and 1 + 800 (Toll Free) calls.

The following options are available with Toll Restriction. One, all, or any combination may be selected:

- 1. "0+" restricts access to 0+ calls through the operator (IntraLATA, InterLATA, and International).
 - 2. "1+" restricts access to 1+ calls (IntraLATA, InterLATA, and International).
 - 3. "IntraLATA 0+/1+" restricts access to IntraLATA 0+/1+ calls only.
 - 4. "InterLATA 0+/1+" restricts access to InterLATA 0+/1+ calls only.
 - 5. "01" restricts access to operator assisted international calls only.
 - 6. "011" restricts access to international direct dialed calls only.
 - 7. "411" restricts calls to 411 directory assistance.
 - 8. "555" restricts calls to NXX-555-1212 directory assistance.
- C. Bill Restriction - provides the Customer with a method of denying all third number billed and/or collect calls to a specific telephone number provided the transmitting operator checks the validation data base.

Both of the following blocking options are automatically set to deny:

- 1. Third Number Billed
- 2. Collect Call

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)

2.6 Blocking Service, (Cont'd.)

2.6.2 Regulations

- A. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- B. Blocking Service is available where equipment and facilities permit.
- C. Blocking Service can only be removed pursuant to a written request by the Customer of record, or by the Customer of record providing the correct password over the telephone, or by a request made in person by such Customer. The Customer of record can provide a personal password to be used in order to change blocking options via telephone.

2.6.3 Rates and Charges

- A. Pricing for Blocking Service for a business Customer with more than 200 lines will be based on the costs incurred by the Company to provide the service on an ICB Basis.
- B. Recurring and Nonrecurring Charges

All LATAs

	<u>Monthly Recurring</u> <u>Charge</u>	<u>Nonrecurring</u> <u>Charge</u>
Call Blocking:	\$0.00	\$0.00
Toll Restriction:	\$0.00	\$0.00
Bill Restriction:	\$0.00	\$0.00

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**2.7 Listings****2.7.1 General**

The Company does not own or control directory publishing in the service area, but does offer Customers listings in local directories through external agreements. In some areas premium listings as described below may not be available. The Customer will be advised of the listing options available when service is requested. No liability of any nature whatsoever shall attach to the Company or to any other common carrier that furnishes any portion of the Company's service for damages arising from errors, mistakes, omissions or delays of the Company or its agents or employees in handling directory listings or listings in any directory assistance database.

The following rules apply to standard listings in lightface type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records.

Only information necessary to identify the Customer is included in these listings. Abbreviations may be used. A listing may be rejected if it is judged to be advertising or judged to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the Customer is legally doing business under that name.

A name may be repeated in the white pages only when a different address or telephone number is used.

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**2.7 Listings, (Cont'd.)****2.7.2 Composition of Listings****A. Name****1. Business Service**

The following names may be included in business service listings:

- a. The name of Customer or joint user.
- b. The name of each business enterprise which the Customer or joint user conducts.
- c. The name by which the business of a Customer or joint user is known to the public. Only one such name representing the same general line of business will be accepted.
- d. The name of any person, firm or organization which the Customer or joint user is authorized to represent, or the name of an authorized representative of the Customer or joint user.
- e. Alternative spelling of an individual name or alternative arrangement of a business name, provided the listing is not for advertising purposes.
- f. The name of a publication issued periodically by the Customer or joint user.
- g. The name of an inactive business organization in a cross-reference listing when authorized by such business or organization.
- h. The name of a member of Customer's domestic establishment when business service is furnished in the Customer's residence.
- i. The name of a corporation which is the parent or a subsidiary of the Customer.
- j. The name of a resident of a hotel, apartment house, boarding house or club which is furnished PBX service, may be included in a residence type listing with the telephone number of the PBX service.
- k. The name of the Customer to a sharing arrangement.

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**2.7 Listings, (Cont'd.)****2.7.2 Composition of Listings, (Cont'd.)****B. Designation**

The purpose of a business designation is to identify the listed party and not to advertise the business. No designation of the nature of the business is included if this is sufficiently indicated by the name. Where a listed party is engaged in more than one general line of business, one additional business designation may be included in the listing when necessary to identify the listed party. When a listed party has two or more listed telephone numbers or two or more business addresses, designations indicating the branches of the organization may be included where necessary to assist the public in calling.

A designation may include a title to indicate a listed party's official position, but not the name of the firm or corporation with which the individual is connected. Individual names or titles are not shown following the name of a firm or corporation.

A term such as "renting agent" may be included in a listing indented under the name of a building, provided the agent maintains a renting office in such a building.

A designation is not ordinarily provided in a residence type listing except for residential service as permitted under the terms of this rate schedule. A professional designation is permitted on residence service in the case of a physician, surgeon, dentist, osteopath, chiropodist, podiatrist, optometrist, chiropractor, physiotherapist, Christian Science practitioner, veterinary surgeon, registered nurse or licensed practical nurse, provided that the same name and designation is also listed on business service of that subscriber or another Customer in the same or different directory.

The listing of service in the residence of a clergyman may include the designation "parsonage," "rectory," "parish house," or "manse," and any such listing may be indented under a listing in the name of the church.

The Company, at its own discretion, may require the Customer to provide official documentation, such as a state issued business license, to support their requested name, address and/or telephone number when the Company believes the Customer is attempting to secure preferential directory listings.

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**2.7 Listings, (Cont'd.)****2.7.2 Composition of Listings, (Cont'd.)****C. Address**

Each residence or non-profit listing, may, but does not have to include the street address where the telephone service is provided. Other information, such as a building name or a locality designation, may be included to help identify the Customer.

D. Telephone Number

Each listing may include only one telephone number, except in an alternate telephone number listing where each number listed is considered a line for rate purposes.

A listing may include only the telephone number of the first line of a PBX system or incoming service group, except that a trunk not included in the incoming service group of a PBX system, or the first trunk of a separate incoming service group of a PBX system may be listed to meet special conditions where a corporation and its subsidiaries use the same PBX system.

2.7.3 Types of Listings**A. Main Listing:**

1. **Main Standard Listing** - A Main Standard Listing includes a name, designation, address and telephone number of the Customer. It appears in the White Pages of the telephone directory and in Directory Assistance records. The designation in the listing will be provided according to the rules in paragraph 2.7.2.B above.
2. **Additional Main Listing** - Customers may arrange for an additional main listing. An additional main listing is a Main Standard Listing providing for a non-hunting extra-line or for the first line of each multi-line hunt group.
3. **CD-ROM White Pages listing** - Customers may purchase a CD-ROM version of the white pages listing.

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**2.7 Listings, (Cont'd.)****2.7.3 Types of Listings, (Cont'd.)****B. Premium Listings****1. Additional Listings**

Customers may arrange for additional listings, similar to the Main Standard Listing, at the additional listing rate. Listings may include abbreviated names, names which are commonly spelled several ways, rearrangements of names and nicknames by which the Customer is commonly known. All names will be included in their proper alphabetical order. If the above additional listing does not readily identify the Customer, it shall be necessary to include a line of information stating "same as" or "see" and a reference to the name contained in the main listing at the Extra Listing Line Rate. Listings will not be accepted for the purpose of securing preferential publicity or position.

2. Extra Listing Lines

Lines of information acceptable to the Company may be arranged at the rate shown in the schedule to appear in addition to a main listing for the purpose of facilitating use of the service.

3. Alternate Call Listings

Any listed party who has made the necessary arrangements for receiving telephone calls during his or her absence may have an alternate telephone number listing or a night listing. Such listing may be furnished as an indented listing or as a sub-caption.

The telephone number in such a listing may be that of another service furnished to the same Customer, or of one of the Customer's PBX trunks not included in the incoming service group, or of a service furnished to a different Customer.

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)

2.7 Listings, (Cont'd.)

2.7.3 Types of Listings, (Cont'd.)

B. Premium Listings, (Cont'd.)

4. Alternate User Listing

An Alternate User Listing may be furnished when it is necessary to refer the directory user to an alternate listing when there are joint users of the same telephone number.

5. Cross Reference Listings

A Cross Reference Listing may be furnished in the same alphabetical group with the related listing when it is necessary to refer to the directory user to another directory listing.

6. Suite Listing

A Suite Listing allows the Customer to add its office or suite number to a Main or Additional Main directory listing. A Suite Listing may not be purchased as a standalone listing.

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)

2.7 Listings, (Cont'd.)

2.7.4 Rates for Business Listings

There is a monthly recurring and a one time nonrecurring charge for premium business listings. This charge takes effect as soon as the listing is shown on the Directory Assistance Records.

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

<u>Type of Listing</u>	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
Main Standard Listing – Local	\$0.00	\$0.00
Main Standard Listing – Foreign	\$5.00	\$10.00
Additional Main Listings	\$5.00	\$10.00
CD-ROM White Pages Listing	ICB	ICB
Additional Listing	\$5.00	\$10.00
Extra Listing Lines	\$5.00	\$10.00
Alternate Call Listings	\$5.00	\$10.00
Alternate User Listings	\$5.00	\$10.00
Cross Reference Listings	\$5.00	\$10.00
Suite Listing	\$5.00	\$10.00
Move/Change Charge (per listing)	N/A	\$10.00
Late Charge (per listing)	N/A	\$25.00

No charge applies to a caption or subcaption except as provided.

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)

2.8 Non-Published Service

2.8.1 General

Non-published service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records.

2.8.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-published number only when the caller dials direct or verbally gives the operator the number. No exceptions will be made, even if the caller says it is an emergency.

When the Company requests an unlisted number, it is done without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to someone. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.

The Customer indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

2.8.3 Rates and Charges

There is a monthly charge for each non-published service.

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Non-Published Service	\$5.00	\$10.00
Move / Change Charge	N/A	\$10.00
Late Charge	N/A	\$25.00

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)

2.9 Non-Listed Service

2.9.1 General

Non-listed service means that the Customer's telephone number is not listed in the directory, but it does appear in the Company's Directory Assistance Records.

2.9.2 Regulations

This Service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Customer requests an unlisted number, it is done without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to someone. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service.

The Customer indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

2.9.3 Rates and Charges

There is a monthly charge for each non-listed service.

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Non-Listed Service	\$5.00	\$10.00
Move / Change Charge (per listing)	N/A	\$10.00
Late Charge (per listing)	N/A	\$25.00

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)

2.10 Recorded Announcement Service

Recorded Announcement Service consists of facilities whereby telephone users may, by calling a particular central office designation and number, obtain recorded messages. Recorded Announcement Service, including the content of the recorded message, is furnished at the provider's option. Messages may be withdrawn at any time.

Charges Applicable to Calling Parties

2.10.1 Rates and Charges

A. All LATAs

Each Completed Local Recorded Announcement Call - \$0.80

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)

2.11 Hunting

2.11.1 Series Completion Hunting (Regular and Circular)

This feature allows individual Directory Numbers (DN) to "series complete" to another DN when the original DN is busy. The Customer provides a list of the lines which will have this feature and the order in which they will hunt. Only 10 stations will be allowed in a series completion. The last DN can point to the first DN in the list to provide circular hunting.

A. Series Completion/ Regular Hunting

The hunt for an idle phone line starts with the called single phone line in a pre-arranged hunt group and ends with the last phone line in the hunt group. A busy tone is returned if the last phone line is reached without finding one that is idle.

B. Series Completion/Circular Hunting

Permits a complete hunt over all phone lines in a pre-arranged hunt group, regardless of which phone number was called. A busy tone is returned if the call circulates back to the originally called number without finding one that is idle.

2.11.2 Rates and Charges

A. All LATAs

<u>Service</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Series Completion Hunting - Circular	\$0.00	\$0.00
Series Completion Hunting - Regular	\$0.00	\$0.00

2.11.3 Multi-Line Hunting

There are three types of Multi-Line Hunting (MLHG) available: Regular, Circular, and Universal Call Distribution (UCD).

A. Regular: Hunting starts with the dialed DN and ends with last member of the hunt group.

B. Circular: Hunting starts with the dialed DN and ends with the terminal prior to the called DN.

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)

2.11 Hunting, (Cont'd.)

2.11.3 Multi-Line Hunting, (Cont'd.)

C. Universal Call Distribution: When the main MLHG is called, the calls are distributed to the most idle member of the hunt group. If a terminal DN is dialed, circular hunting is used.

1. All LATAs

<u>Service</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Multi-Line Hunting - Circular	\$0.00	\$0.00
Multi-Line Hunting - Regular	\$0.00	\$0.00
Multi-Line Hunting - Universal Call Distribution	\$0.00	\$0.00

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)

2.12 Emergency Reroute Service

2.12.1 Description of Service

Emergency Reroute Service allows a Customer to request the temporary forwarding of a telephone number to an alternate location number designated by the Customer. Emergency Reroute Service is for situations where the Customer requires incoming calls to be rerouted immediately, and on a temporary basis. Emergency Reroute Service is available on a limited basis for line and trunk products.

The Customer may forward up to three numbers per request. Request to forward additional numbers will be addressed on an individual case basis. An emergency reroute will remain in place for no more than 30 days from the date initiated.

The Customer is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company is entitled to rely upon instructions given by telephone from a person representing himself or herself to be an authorized representative of the Customer without further verification so long as the Company has no reason to believe that such person lacks proper authority.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Emergency Reroute Service, including, but not limited to the installation, provision, performance or non-performance of Emergency Reroute Service, shall not exceed an amount equal to the proportionate charge for Emergency Reroute Service, shall not exceed an amount equal to the proportionate charge for Emergency Reroute Service for the period during which the service was affected.

2.12.2 Rates and Charges

	<u>Per Reroute Occurrence/Per Telephone Number</u>
Nonrecurring Charge:	\$250.00

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)

2.13 Individual Telephone Numbers

2.13.1 Description of Service

Customers may purchase individual telephone numbers for use with Inward and Two-Way Trunks. The first telephone number per trunk group is provided at no charge.

The Company will consider requests for large quantities of numbers on an individual case basis.

2.13.2 Rates and Charges

All LATAs

Current Rate

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Per Number	\$0.15	\$0.35

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)**2.14 N11 Dialing Service****2.14.1 General**

N11 Dialing Service is a three-digit local dialing arrangement (excluding 411 and 911) available in specified service areas for the delivery of information and referral services via voice grade facilities as required by state and federal regulators.

The local calling area for the rate center of the N11 service subscriber will be the same as the Company's local calling area for that rate center. N11 Dialing Service will be provided as equipment and facilities permit. N11 service is limited to use by agencies approved by applicable federal and/or state regulators.

N11 Dialing Service is delivered via regular exchange access lines, e.g., individual business lines, trunks, etc. Service is furnished subject to the availability of the N11 number.

Access to N11 Dialing Service is not available to the following services:

- 1+ Toll Services
- 101XXXX
- Credit Card
- Third-Party Billed
- Collect Calls
- Inmate Service

2.14.2 Limitations

Operator assisted calls to the N11 subscriber will not be completed.

The N11 subscriber may not directly or indirectly sell or transfer the N11 number to an unaffiliated entity.

All requests for N11 Dialing Service must be submitted in writing to the Commission.

In no event shall the Company be liable for any losses, damages or claims of any kind arising from the provision of N11 Dialing Service or any Customer's use of such service.

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)

2.14 N11 Dialing Service, (Cont'd.)

2.14.3 Obligations of the Subscriber

The N11 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the N11 number. If requested by Company, the N11 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's N11 service.

2.14.4 Rates and Charges

Though the use of these services is free of charge, Customers who subscribe to measured or message-rated service will incur standard local usage charges when accessing N11 Dialing Services.

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)

2.15 Virtual Telephone Number

2.15.1 Description

Virtual Telephone Number (VTN) service allows a Customer to obtain a telephone number from a rate center in which it has no physical location and associate it to a physical service location in a rate center other than where the telephone number is natively associated. Calls made to the VTN will traverse the PSTN and/or the Company's voice network and terminate to the Customer at the designated physical service location via the Customer's eligible voice service connection. VTNs may be assigned from the Company's Sonus supportable rate centers. The Customer must subscribe to an eligible voice service, and a minimum of one (1) local telephone number that is native to the rate center in which the service physically terminates must be assigned to the Customer. This telephone number is required for rating purposes in the event the Customer transmits a VTN on an outbound call. Calls made to the VTN will be charged to the caller and rated based upon the caller's local calling area and the normal local calling area of the VTN. Should the Customer transmit a VTN on an outbound call, the call will receive a local calling area based on the physical service location. Should the Customer transmit a VTN on a call made to 911, authorities will respond to the address of the physical service location. Unless the Customer purchases multiple trunk groups, all VTNs and ITNs will share all call paths associated with the eligible service to which calls are terminated in the order in which calls are received.

2.15.2 Rates and Charges

Rates are based upon the location where calls are physically terminated.

Monthly Recurring Charge Per Number	\$0.15
Nonrecurring Charge Per Number	\$0.35

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)

2.16 Automatic Intercept Service (AIS)

2.16.1 General

Automatic Intercept Service (AIS) allows the caller to be referred, and where technically feasible, automatically connected to a subscriber's new telephone number after receiving the intercept message. This service is available to Customers that move within the Company's serving area.

2.16.2 Regulations

- A. These regulations, rates and charges are in addition to the regulations, rates and charges found elsewhere in the Company's applicable tariffs.
- B. AIS is available where facilities are available and conditions permit.
- C. The maximum service period for AIS is three (3) months for residence and business Customers. The service may be extended for an additional period by notifying the Company at least five business days prior to expiration of the initial service period.
- D. With AIS, the caller incurs normal usage charges for the call from the point of origination to the intercepted number; the AIS subscriber incurs all applicable intraLATA toll charges between the intercepted number and the new number.
- E. Except with regard to the provision of AIS, the intercepted number is, in all respects, a disconnected service. Third number and collect calls cannot be billed to the intercepted number, and any Calling Card associated with the number is invalid.
- F. Charges will be credited for calls completed to a wrong number, incomplete connections, or calls with unsatisfactory transmission.
- G. Rates and Charges

	<u>Monthly Recurring Charge</u>
Initial 3 Month Service Period	\$0.00
Extended Service Period	ICB

Issue Date: September 30, 2013

Effective Date:

SECTION 2 - SUPPLEMENTAL SERVICES AND RATES, (CONT'D.)

2.17 Disaster Routing Service

2.17.1 Description of Service

Disaster Routing Service reroutes incoming calls to a predetermined alternate telephone number.

Disaster Routing Service reroutes incoming calls to a different location when the primary location experiences an out-of-service condition such as a result of a power outage or a wire cut that isolates the primary location from the Company.

The Customer may establish one call path or multiple call paths, with a maximum of 99 call paths per telephone number. The number of call paths determines how many simultaneous calls will be rerouted. The number of call paths selected may not exceed the number of trunks and/or channels associated with the trunk group and should be sized correctly based on the trunks and/or channels of the terminating location. Features may not work in conjunction with this service, such as Calling Name and Number Delivery.

The Customer is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Disaster Routing, including but not limited to the installation, provision, performance or non-performance of Disaster Routing, shall not exceed an amount equal to the proportionate charge for Disaster Routing for the period during which the service was affected.

2.17.2 Rates and Charges

	<u>Per Trunk Group Rerouted</u>	
	<u>Nonrecurring Charge</u>	<u>Monthly Recurring Charge</u>
1 Call Path, 12 month Term	\$250.00	\$50.00
1 Call Path, 24 Month Term	\$200.00	\$45.00
1 Call Path, 36 Month Term	\$150.00	\$40.00
Multiple Call Paths, 12 Month Term	\$250.00	\$65.00
Multiple Call Paths, 24 Month Term	\$200.00	\$55.00
Multiple Call Paths, 36 Month Term	\$150.00	\$50.00

Issue Date: September 30, 2013

Effective Date:

SECTION 3 – MISCELLANEOUS SERVICES AND RATES

3.1 Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer’s premises to perform work necessary for resolving troubles reported by the Customer and the trouble is found to be caused by the Customer’s facilities.

Maintenance Visit Charges will be credited to the Customer’s account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer's premises and end when work is completed. The rates for maintenance vary by time per Customer request. Refer to Section 3.6.1 for rates.

3.2 Restoration of Service

3.2.1 Description

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time the restoration of the suspended service and facilities is arranged. The Company may require the Customer to pay a deposit prior to the restoration of the suspended service and facilities.

3.2.2 Rates

Restoration Charge: \$50.00

3.3 Records Order Change

3.3.1 A Records Order Change is a request for a change that impacts only the records of a Customer’s service and not any physical change to the service.

3.3.2 Rates

Records Order Change Charge \$20.00

Issue Date: September 30, 2013

Effective Date:

SECTION 3 – MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

3.4 Move and Change of Service

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the Company had done the work.

The Customer will be assessed a charge for any move or change of a Company service. Move and Change are defined as follows:

Move: A change in physical location of the Customer's premises or the point of termination at the Customer's premises. Charges equal to initial installation charge apply.

Change: A revision, redesign or other provisioning change to existing services.

<u>Change Order</u>	<u>Minimum Nonrecurring Charge, each</u>
Feature/Facility Change Charge	\$50.00

3.5 Cancellation or Modification of Application for Service

3.5.1 Cancellation Charge - If the Customer cancels its order for service prior to the scheduled Service Date, an Order Cancellation Charge will apply. The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to cancel the Service-Order.

Order Cancellation Charge	\$100.00 per circuit plus, for off-net circuits, an additional Off Net cancellation charge will apply (www.twtelecom.com for current pricing by state).
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3.5.2 Modification Charge - If the Customer requests a change in a Service Order (excluding requests to expedite the scheduled service date as provided by Section 2.15 of this rate schedule), an Order Modification Charge will apply. The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to modify the Service Order.

Order Modification Charge	\$100.00 per Service Order being modified. An Off Net cancellation charge as described above will also apply if Customer requests to delay installation of an Off Net circuit by more than 30 days.
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Issue Date: September 30, 2013

Effective Date:

SECTION 3 – MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

3.6 Service Level Standards and Allowances for Interruptions in Service

3.6.1 Time and Materials Charges

Time and Materials Charges are charges for work performed on the Customer’s side of the Demarcation Point or to isolate trouble to the Customer’s side of the Demarcation Point by a Company employee at the Customer’s request that are not covered by other charges. Time and Materials Charges apply to, but are not limited to, work efforts associated with the installation of inside wire, preparation of Customer telecommunication spaces and maintenance on Customer equipment or inside wire. Chargeable time is labor which includes, but is not limited to, work preparation, actual work, trouble isolation and clean-up. Material Charges are the items required to fulfill the job requirements. Any work required to establish or reestablish network access on the network side of the demarcation point is excluded from Time and Materials Charges.

Included in Time and Materials Charges are Initial and Additional Time and Material Charges, the Trouble Isolation Charge, the Optional Testing and Monitoring Charge and the Dispatch Charge.

A. Time and Materials Charge Elements

1. Initial Time and Material Charge (ITM):

The first 30 minute increment or fraction thereof of billable premises work performed on the Customer’s premises.

Initial Time and Material Charge \$75.00

2. Additional Time and Material Charge (ATM)

Each 30 minute increment or fraction thereof beyond the first 30 minute increment of billable premises work performed on the Customer’s premises.

Additional Time and Material Charge \$50.00 per 30 minute increment

Issue Date: September 30, 2013

Effective Date:

SECTION 3 – MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

3.6 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)

3.6.1 Time and Materials Charges, (Cont'd.)

A. Time and Materials Charge Elements, (Cont'd.)

3. Trouble Isolation Charge (TIC)

When a Customer reports a trouble to the Company for repair or trouble isolation and no trouble is found in the Company's facilities and/or network, the Customer shall be responsible for payment of a Trouble Isolation Charge for the period of time from when Company personnel are engaged or dispatched to the Customer's premises to when the work is completed. Trouble isolated to Company facilities and/or network will result in no charge to the Customer.

Trouble Isolation Charge	\$85.00 per occurrence
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4. Optional Testing and Monitoring Charge (OTM)

If, after a Customer report of trouble to the Company, the Customer has been notified that no trouble is found in the Company facilities and/or network, the Customer may request that the Company continue to assist with network testing and/or monitoring or otherwise continue to assist the Customer and/or its vendor. In such instance, the Customer will be assessed additional charges for the period of time from which Company personnel are engaged or dispatched to the Customer's premises to the time when the work is completed.

Optional Testing and Monitoring Charge	\$300.00 per occurrence
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5. Dispatch Charge

The Dispatch Charge is a charge per premise visit or series of visits by a Company Field Technician to the Customer's premise for the purpose of performing billable premises work authorized or requested by the Customer or the Customer's authorized representative. The Dispatch Charge may be assessed in addition to all applicable Initial and Additional Time and Materials charges, Trouble Isolation Charge and Optional Testing and Monitoring Charge.

Dispatch Charge	\$50.00 per occurrence
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Issue Date: September 30, 2013

Effective Date:

SECTION 3 – MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

3.7 Expedited Due Date Service

3.7.1 General

Upon acceptance of the Customer's application for service, the Company will notify the Customer of the timeframe in which service will be installed. When a Customer requests that service be provided in advance of the established service interval, and the Company is able to comply, an Expedited Due Date Service charge will apply.

3.7.2 Charges

The charge is applicable per exchange, per request and applies in addition to any normal service and installation charges applicable. The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to expedite the service order.

3.7.3 Limitation of Liability

The Customer indemnifies and holds the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly when an established expedited due date is not met by the Company.

3.7.4 Charges

Expedited Due Date Charge	<u>DS1 Circuit or below</u> \$ 500.00 Per On Net Circuit \$1,000.00 Per Off net Circuit <u>DS3 or Ethernet Circuit</u> \$1,250.00 Per On Net Circuit \$2,500.00 Per Off Net Circuit
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Charges for OCn circuits and Off Net Ethernet circuits with a capacity greater than 45 Mbps will be evaluated on an individual case basis.

Issue Date: September 30, 2013

Effective Date:

SECTION 3 – MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

3.8 Customer Requested Suspension of Service

3.8.1 Service Description

Upon the Customer's request, the Company will suspend incoming and outgoing service on the Customer's access line for a period of time not to exceed one year. Upon the Customer's request, the Company will provide the Customer with an intercept recording referring callers to another number.

The Company will assess a lower monthly rate for Customer Request Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

3.8.2 Rates and Charges

<u>Period of Suspension</u>	<u>Charge</u>
First full or partial month	Regular Monthly Rate (no reduction)
Each additional month(Up to one year limit)	One-half Regular Monthly Rate

3.9 Returned Item Charge

A charge of \$5.00, or the current allowable amount, will be assessed for any check or other form or payment returned by the drawee bank or other financial institution for insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or financial institution. This charge will be assessed in addition to any charges assessed by the drawee bank or any other financial institution.

3.10 Late Payment Fee

A late payment charge of 1.5% per month applies to all overdue balances. Any applicable late payment fees will be assessed according to the terms and conditions of the Company and pursuant to New Hampshire state law.

Issue Date: September 30, 2013

Effective Date:

SECTION 3 – MISCELLANEOUS SERVICES AND RATES, (CONT'D.)**3.11 Customer Deposits and Advance Payments****3.11.1 Advance Payments**

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished or where special construction is involved. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month's charges for the service or facilities including estimated usage. In addition, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction and related recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. Advance payments do not accrue interest. An advance payment may be required in addition to a deposit.

3.11.2 Deposits

- A. To safeguard its interests, the Company may require the Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit may be required if the Customer's financial condition is not acceptable to the Company or is not a matter of general knowledge or if Customer has failed to timely pay for service(s) on two occasions during any six month period. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to two (2) month's charges for tariffed services plus estimated usage.
- B. A deposit may be required in addition to an advance payment.
- C. Upon discontinuance of service, the Company, within forty-five (45) days, shall refund the Customer's deposit plus accrued interest, or the balance, if any, in excess of the unpaid bills including any penalties assessed for service furnished by the Company.
- D. Deposits held will accrue interest at the rate specified by the Commission.

Issue Date: September 30, 2013

Effective Date:

SECTION 3 – MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

3.12 Inside Wire Maintenance and Installation

3.12.1 Application of Rates and Charges

The Customer may provide inside wiring for single-line station equipment or may elect to have the Company's technicians install or maintain inside wire.

- A. Inside Wire Installation Charge - Installation Charges apply when a Customer requests new noncomplex wire and jack installation or requests existing noncomplex wire and jack moves, changes, removals, rearrangements, replacements or pre-wiring. Material is included in each time increment charge.
- B. Inside Wire Maintenance Charge - The Inside Wire Maintenance Charge applies when a Customer requests noncomplex wire and jack maintenance. Material is included in the Time and Materials Charge.

3.12.2 Rates and Charges

<u>Labor</u>	
First Half Hour	\$75.00
Each Additional Half Hour	\$50.00
Administrative Fee	\$100.00
Trip Charge (if required, independent of circuit installation)	\$50.00